



# Agenda: Equitable Health Care Task Force

Date: 04/10/2025

## Opening, welcome, 10:00 – 10:15 a.m.

Overview of meeting agenda and objectives, and review of March retreat summary.

## Commissioner's welcome, 10:15 - 10:30 a.m.

Welcome from Commissioner Cunningham.

## Recommendation development, 10:30 – 11:50 a.m.

Further develop draft recommendations from Meaningful Access and Primary and Whole-Person Care retreat station summaries.

## Break, 11:50 a.m. – 12:00 p.m.

## Engagement, 12:00 – 12:55 p.m.

Discuss engagement objectives, methods, and audiences with Alliant Consulting, Inc.

## Closing and action items, 12:55 – 1:00 p.m.

Review of accomplishments and next steps.

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04/08/25

*To obtain this information in a different format, call: 651-201-4520*



# Equitable Health Care Task Force Meeting #13

April 10, 2025



# Opening

- Further develop Meaningful Access and Primary and Whole-Person Care and recommendations.
- Discuss engagement objectives, methods, and audiences with Alliant Consulting, Inc.

# Agenda

- 10:00 – 10:15 a.m. Welcome
- 10:15 – 10:30 a.m. Commissioner's Welcome
- 10:30 – 11:40 a.m. Recommendation development
- 11:40 – 11:50 a.m. Break
- 11:50 – 12:50 p.m. Engagement
- 12:50 – 1:00 p.m. Closing and action items

# Summary of March meeting

- What clarification questions do you have about this summary, if any?
- What concerns do you have about this summary, if any?



## DRAFT: Equitable Health Care Task Force Meeting Summary

### Meeting information

- March 14, 2025, 9:00-4:00 p.m.
- Urban Research and Outreach-Engagement Center (UROC)
- Plymouth Room 105
- 2001 Plymouth Ave. N.  
Minneapolis, MN 55411

### Members in attendance

Sara Bolnick, Elizete Diaz, ElijahJuan (Eli) Dotts, Mary Engels, Marc Gorelick, Bukata Hayes, Joy Marsh, Maria Medina, Mumtaz (Taj) Mustapha, Laurelle Myhra, Megan Chao Smith, Tyler Winkelman, Yeng M. Yang

### Key meeting outcomes

- Task force members engaged in small group discussions to develop initial recommendations for four overarching buckets.
- Task force members reflected on each other's ideas for recommendations.
- Task force members gave feedback to MDH about the process for continuing recommendation development.
- Task force members shared what they would like to learn from engaging external perspectives on draft recommendations.

### Key actions moving forward

- Task force members are invited to a session on March 21 to learn about Tribal health care systems.
- Task force members are invited to help plan engagement of external perspectives (about three 1-hour meetings). If interested, please contact MDH at [health.equitablehealthcare@state.mn.us](mailto:health.equitablehealthcare@state.mn.us).
- MDH and DeYoung Consulting Services will synthesize notes from discussions about draft recommendations.
- Discussion groups may choose to meet on their own to continue fleshing out their draft recommendations, and groups are encouraged to reach out to MDH for support as needed.



# Welcome from Commissioner Cunningham

Brooke Cunningham | Commissioner of the Health

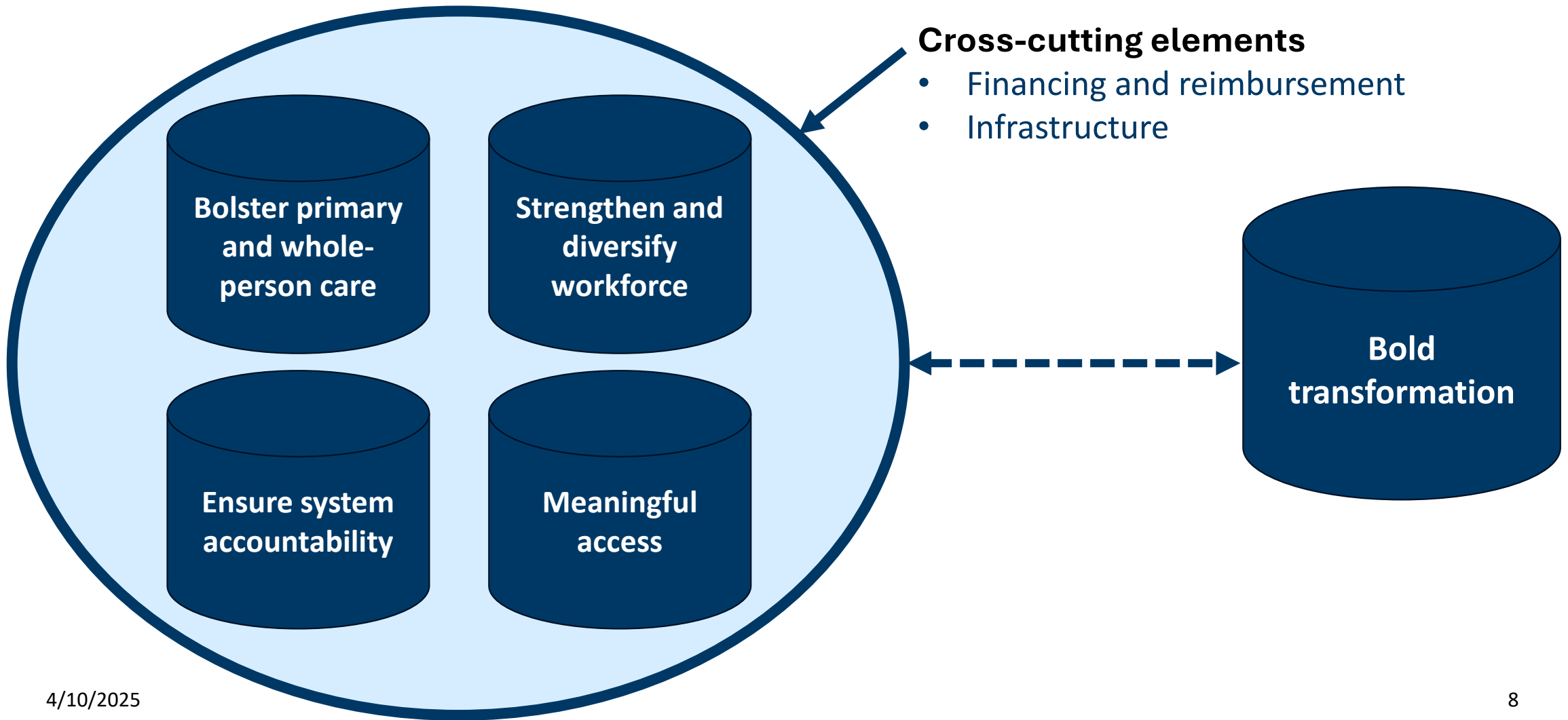




# Recommendation Development



# Recommendation framework



# Break



# Engagement

## Alliant Consulting

- Lea Bittner
- Kelly Deering
- Jessie Schuppe



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# Goal and Preliminary Timeline

Goal: obtain Task Force feedback on a draft community engagement plan that meets the Task Force's objectives

	Task Force Meeting Dates				10-Apr						20-May				17-Jun					28-Jul					27-Aug
Category	Activities	17-Mar	24-Mar	31-Mar	7-Apr	14-Apr	21-Apr	28-Apr	5-May	12-May	19-May	26-May	2-Jun	9-Jun	16-Jun	23-Jun	30-Jun	7-Jul	14-Jul	21-Jul	28-Jul	4-Aug	11-Aug	18-Aug	25-Aug
Planning and Design	Confirm Objectives of Community Engagement, Determine Activities; Create Engagement Plan																								
Facilitate Community Engagement Sessions	In Partnership with TF Members, Coordinate and Hold Engagement Activities																								
Analysis	Create Documentation; Provide Notes and Themes to																								
TASK FORCE RECOMMENDATIONS DRAFTING																									
Planning and Design	Determine Activities to Close the Feedback Loop																								
Facilitate Community Engagement Sessions	Implement Community Engagement Activities to Close the Feedback Loop																								
Analysis	If Applicable, Create Documentation; Provide																								

# What We've Heard So Far - Objectives

## Community Engagement Objectives:

- Confirm the Task Force's recommendations
- Test assumptions the Task Force has about recommendations and outcomes they would produce. What would actually change behavior, build trust with the health care system? Would this move engagement? If these recommendations went into effect, would the public have trust in the health care system? Which recommendations are most important to change health equity?
- Ask what is missing from the recommendations
- Ask what health care equity models are/not working and why
- Invite feedback from organizations expected to implement Task Force recommendations. What are you going to need? What will it take for you to implement and right-size recommendations? What will you need from MDH? How will you balance recommendations with other constraints?

# What We've Heard So Far – Engagement Ideas

## Activity ideas:

- In-person and/or virtual community and public input events including listening sessions, focus groups, round tables; facilitated by Alliant, supported by multiple Task Force Members
- Interviews and 1:1s; facilitated by Alliant, supported by 1-2 Task Force Members
- Community panel during Task Force meeting
- Public written comment
- Survey

Important note: it will be important to “close the feedback loop” on these engagement activities and report outcomes back to those who gave their input



# Community Engagement Plan – The How

- Events for specific stakeholder groups (provider, payer, patient/public)
  - Focus groups for those stakeholders whose input is needed to "test" feasibility of a recommendation
  - Roundtables for small groups of stakeholders to engage in a group feedback discussion
  - Listening sessions to present formed recommendations for feedback
  - Interviews for those stakeholders that may present specialized feedback
- Consider specific communities that may require their own event in order to comfortably provide input
- Consider plugging into existing events to invite input

# Community Engagement Plan – The Who

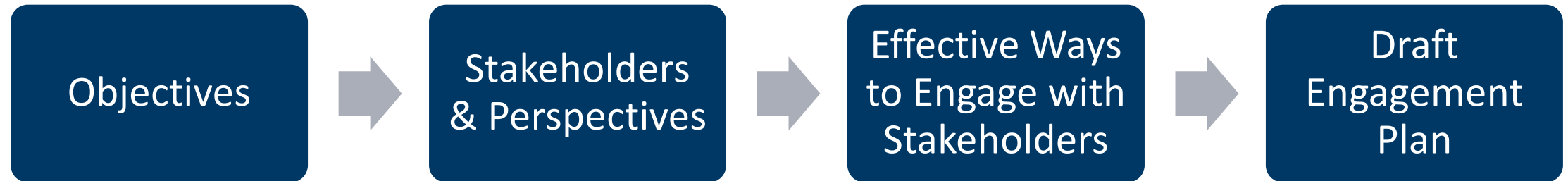
- Specific stakeholder groups such as patients, providers, payers, and councils
- Organizations representing, serving and advocating for communities impacted by health care disparities
- Health care leaders, board members, professionals
- Community groups as represented by Task Force members
- Specific organizations/individuals
- Patients/general public



# Community Engagement - Other Considerations

- Include a broad diversity of stakeholder groups (large, small, rural, urban, spanning Minnesota geographies and demographics)
- Daytime and evening events to give stakeholders options to attend
- Constraints of time
  - To have recommendations developed
  - To plan and organize the number and type of events
  - To close the feedback loop from participants

# Engagement Plan Process



# Stakeholders Identified by Task Force

- Health Systems - i.e. Essentia, HealthPartners, Allina, M Health/Fairview
- National Alliance on Mental Illness - NAMI
- Institute for Healthcare Improvement (IHI)
- Northpoint Health and Wellness Center
- MDH HEAL Council
- Regulatory bodies: medical and dental boards, etc.
- Minnesota Association of Community Health Center - MNACHC
- Tribal Health Directors
- Minority Community Health Navigators
- UCare
- MN Association of Community Mental Health Programs
- Workforce organizations (HIRED, etc.)
- Roots Co
- Mewinzha Maternal Health Services Community Birth Center

# Draft Community Engagement Plan - Snapshot

Stakeholder Organizations	Stakeholder Perspective	Recommended Engagement Activity
MDH HEAL Council	Organization - patient-perspective	Plug-In
Tribal Health Directors	Organization – Tribal health perspective	Specific listening session
Health Systems	Provider	Provider-focused listening session
Mewinzha Maternal Health Services	Provider/Organization	<p>Invite to participate in a provider-focused event with other provider orgs - with other American Indian or Tribal health groups or with other smaller, similar organizations</p> <p>Also invite to participate in a broader community listening session focused on patient-perspective</p>

# Draft Engagement Plan – 1 of 3

- **Customized focus group**
  - Tribal Health Directors
- **Plug-in to existing meetings**
  - NAMI – National Alliance on Mental Illness
  - MDH HEAL Council



# Draft Engagement Plan 2 of 3

- **Patient/public-focused/community listening sessions (2 events; daytime, evening)**
  - Mewinzha Maternal Health Services
  - Roots Community Birth Center
  - Northpoint Health and Wellness Center
  - MNACHC – MN Association of Community Health Centers
  - MN Association of Community Mental Health Programs
  - Community Health Worker Alliance
  - Minority Community Health Navigators
  - Community groups
  - General public



# Draft Engagement Plan – 3 of 3

- **Provider focus group**
  - Essentia, Allina, Health Partners, M Health/Fairview
- **Payer focus group**
  - Minority Community Health Navigators, UCare
- **Dual-focused listening session (patient/public and provider)**
  - Organizations representing both provider and patient perspectives
- **Interviews**
  - Other identified individuals

# Information Needed – Things to Think About

- What form of recommendations will be shared with stakeholders? Will there be different versions for different stakeholder groups?
- Be thinking about what will be done with feedback and how to describe this to stakeholders
- An alternative means of input will be available for those unable to attend a community engagement event. Need to share details when inviting to engagement events.
- Review of objectives, activities and stakeholder groups
- Member connections to any of the listed groups to facilitate introductions and support engagement events

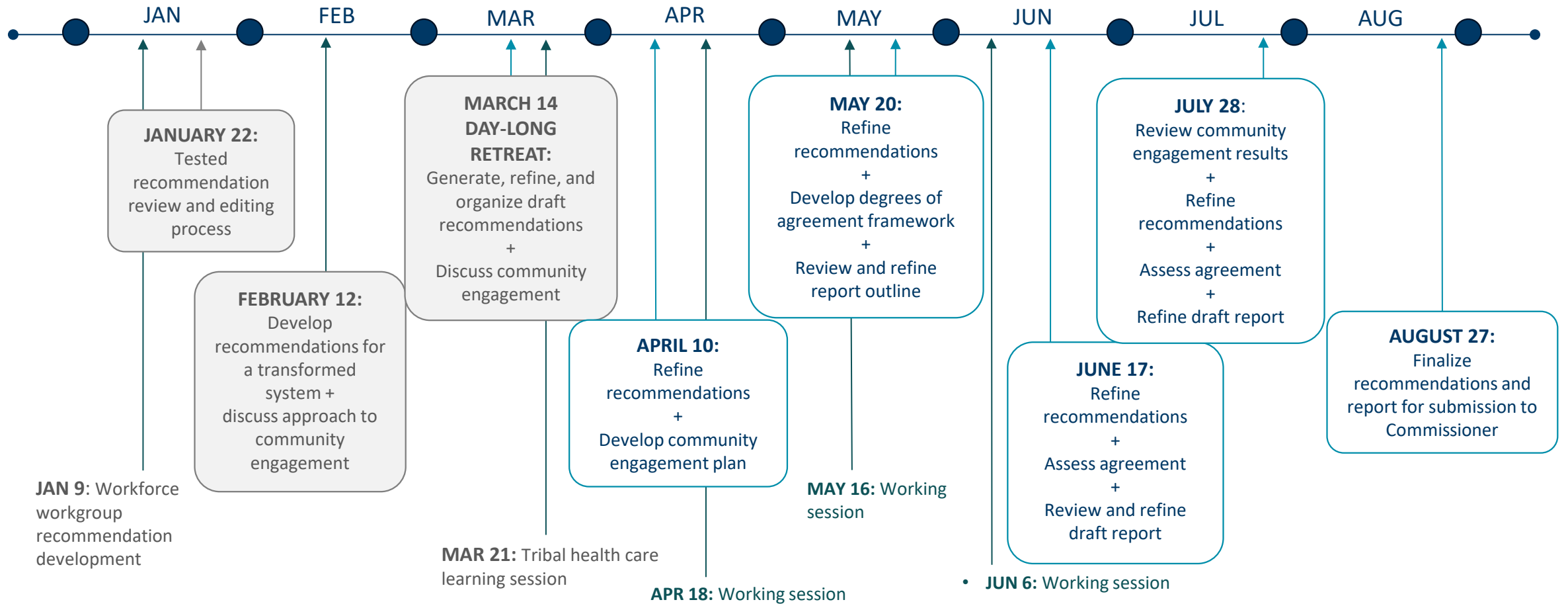
# Next Steps

- Alliant will incorporate Task Force feedback and send engagement plan to Task Force members for review via email by **April 14<sup>th</sup>**
- Final input/adjustments to community engagement plan made by Task Force and returned to Alliant **by April 21<sup>st</sup>**
- Alliant to send finalized engagement plan by **April 25<sup>th</sup>**
- Task Force member volunteers, MDH and Alliant organize and coordinate activities starting April 28<sup>th</sup>



# Meeting Close

# Timeline



## ENGAGEMENT PROCESS

### PLANNING & PREPARATION

Vendor prepares for engagement process through outreach and scheduling

### ENGAGEMENT

Vendor gathers input on recommendations under consideration

### SYNTHESIS

Vendor summarizes feedback for Task Force

### SHARING

Task Force and MDH promote and share back final report



# Closing and action items

## ➤ Task force members will:

- Respond to post-meeting survey
- Prepare for May meeting

## ➤ Project team will:

- Organize and share back task force's recommendations
- Summarize today's meeting
- Provide meeting slides

## ➤ Virtual session: April 18, 11:00 a.m. – 12:00 p.m.

## ➤ Next task force meeting: May 20, 10:00 a.m. – 1:00 p.m. at UROC

## ➤ Further development of recommendations

- Accountability
- Strengthen and diversify the workforce



# Thank You

See you May 20, 2025!