

# New features for wichealth staff accounts

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## Wichealth.org makes your job easier

Watch the demonstration video, [Minnesota New Features Demo - September 2025](#) to learn about the new tools now available for WIC staff in wichealth.org.

- **Invite new users:** An option to invite new users in a secure and user-friendly way. Invite participants and co-workers!
- **Password reset by text:** A new option for password reset by text is added.
- **Share resources by text:** Send PDFs, videos, and images directly to a participant's phone before, during, or after an appointment for more impactful educational experience. These resources can also be used for in-person and phone contacts.

## Frequently asked questions:

- **How do I obtain a [wichealth.org](#) staff account?**
  - All local agency WIC staff are welcome to request a [wichealth.org](#) staff account. Send an email to [help@wichealth.org](mailto:help@wichealth.org) and request access to the [wichealthsupport.org](#) website. Include your email address and agency name. For multi-county agencies, list all the counties in your agency.
- **What participant lessons are available in wichealth.org?**
  - With your [wichealthsupport.org](#) staff account, you can navigate to the [wichealth.org](#) site and try out the lessons. See a complete list at [wichealth Lessons for the Minnesota WIC Programs](#).
- **How are [wichealth.org](#) lessons displayed in the Minnesota WIC Information System?**
  - Lesson completions are communicated from wichealth.org to WINNIE through the Quick Connect process. [wichealth.org](#) lessons are documented in the Nutrition Education page as a Group Contact.
  - This household completed the “Make Mealtime a Family Time” and “Solving Picky Eating” lessons on 11/15/2024.

Nutrition Education	
Contacts	
<div><div>11/14/2024</div><div></div></div>	<div><div><div>Group Contact</div><div>Created Date: 11/15/2024</div></div><div><div>Type</div><div>Secondary Contact (at Benefit Pick-up)</div><div>Topic(s)</div><div>Make Mealtime a Family Time</div><div>Solving Picky Eating</div></div></div>
<div><div>08/28/2024</div><div></div></div>	
<div><div>05/17/2024</div><div></div></div>	
<div><div>02/15/2024</div><div></div></div>	
<div><div>12/18/2023</div><div></div></div>	
<div><div>09/29/2023</div><div></div></div>	

- Learn more about the Quick Connect process [Get to Know wichealth.org 7](#).
- **Can I share wichealth.org resources with a participant who has not completed a lesson?**
  - Yes, the texting feature makes it easy to quickly text PDFs, videos, and images to participants. Over 1900 educational resources are available on [wichealthsupport.org](#) in many languages including Spanish, Arabic, French, Somali and many more. Search the Resource Library by category, language and audience for relevant materials.

## To learn more about wichealth.org

- Check out [wichealth.org](#) information for MN WIC. [Remote Nutrition Education](#).
- If you have questions about how you might use [wichealth.org](#) as a participant educational opportunity, contact your state consultant.

## Reference – Complete Listing of Hyperlinks

[Minnesota New Features Demo - September 2025](#)

(<https://vimeo.com/1119278800/2360556717>)

[wichealth.org](#) (<https://www.wichealth.org/>)

[wichealthsupport.org](#) (<https://www.wichealth.org/support>)

[wichealth Lessons for the Minnesota WIC Programs](#)

([www.health.state.mn.us/docs/people/wic/localagency/nutrition/edchoice/lessons.pdf](http://www.health.state.mn.us/docs/people/wic/localagency/nutrition/edchoice/lessons.pdf))

[Get to Know wichealth.org 7](#)

(<https://www.health.state.mn.us/docs/people/wic/localagency/nutrition/edchoice/wichealth7.pdf>)

[Remote Nutrition Education](#)

(<https://www.health.state.mn.us/people/wic/localagency/edchoice/index.html>)

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