



form revised 5/23/2018

Rec'd 9/12/2018  
8:39 AM

**MANAGED CARE SYSTEMS**  
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## Request for Waiver

Plan Year: 2019

Please ensure that information contained on this waiver request coincides with information provided on the geographical access maps and provider list submitted with this application.

**1. Name and Title of Person Submitting this Document:**

Carrier	Name Network	Network ID
Blue Cross Blue Shield of Minnesota	Aware Network	MNN001
Name	Title	Date
Bridget Schenten	Network Innovations Consultant	9/12/2018

**2. By submitting this form, the above-referenced confirms:**

- A. That person submitting this request has personal knowledge of the network contracting process involved in this submission, and
- B. That access cannot be met for the following provider type(s). Include the county and reason(s) for not meeting the requirements.

Provider Type	County	Reason Code	Notes
<i>Allergy, Immunology and Rheumatology</i>	<i>Kittson, Lake Of The Woods, Roseau</i>	1	<p>Based on a review of internal records and the online directories (between June 1-4 of 2018) of several partner organizations including Lifecare Medical Center, Altru Health System, Kittson Memorial Healthcare Center and Lakewood Health Center Hospital Clinic, no allergists, immunologists or rheumatologists are available to cover 100% of these areas. As a result, waivers are requested for the listed counties.</p> <p>On at most a bi-annual basis we will continue to assess network adequacy as new providers become available. Market providers will be approached in the summer of 2018 to determine whether telemedicine, outreach clinics, or mobile health providers offer feasible, cost-effective solutions for filling these network gaps.</p>
<i>Cardiac Surgery</i>	<i>Aitkin, Becker, Beltrami, Big Stone, Brown, Chippewa, Cook, Douglas, Faribault, Grant, Itasca, Kandiyohi, Kittson, Koochiching, Lake, Lake Of The Woods, Lac Qui Parle, Marshall, Martin, Nicollet, Otter Tail, Pennington, Pope, Renville, Roseau, Sibley, Stevens, St. Louis, Swift, Traverse, Watonwan, Wilki, Yellow Medicine</i>	1	<p>Based on a review of internal records and the online directories (between June 1-4 of 2018) of several partner organizations including Allina Health, Altru Health System, Avera Health, CentraCare Health, Essentia Health, Fairview Health Services, Mayo Clinic Health System, Sanford Health and St. Luke's Healthcare System who have a presence in or near the listed counties, as well as independent providers serving these counties, no cardiac surgeons are available to cover 100% of these areas. As a result, waivers are requested for the listed counties.</p> <p>On at most a bi-annual basis we will continue to assess network adequacy as new providers become available. Market providers will be approached in the summer of 2018 to determine whether telemedicine, outreach clinics, or mobile health providers offer feasible, cost-effective solutions for filling these network gaps.</p>

<i>Cardiovascular Disease</i>	<i>Cook</i>	<i>1</i>	<p>Based on a review of internal records and the online directories (between June 1-4 of 2018) of several partner organizations including Cook County North Shore Hospital and St. Luke's Healthcare System, no cardiologists are available to cover 100% of Cook County. As a result, a waiver is requested.</p> <p>On at most a bi-annual basis we will continue to assess network adequacy as new providers become available. Market providers will be approached in the summer of 2018 to determine whether telemedicine, outreach clinics, or mobile health providers offer feasible, cost-effective solutions for filling these network gaps.</p>
<i>Chemical Dependency Inpatient</i>	<i>Kittson</i>	<i>1</i>	<p>Based on a web searches conducted on June 2, 2018, no inpatient chemical dependency facilities are available to cover 100% of Kittson County. As a result, waivers are requested.</p> <p>On at most a bi-annual basis we will continue to assess network adequacy as new providers become available. Market providers will be approached in the summer of 2018 to determine whether telemedicine, outreach clinics, or mobile health providers offer feasible, cost-effective solutions for filling these network gaps.</p>
<i>Colon and Rectal Surgery</i>	<i>Becker,Beltrami,Big Stone,Cass,Clearwater,Cook,Houston,Hubbard,Itasca,Jackson,Kittson,Koochiching,Lake Of The Woods,Mahnomen,Marshall,Martin,Nobles,Pennington,Polk,Red Lake,Roseau,St. Louis,Traverse</i>	<i>1</i>	<p>Based on a review of internal records and the online directories (between June 1-4 of 2018) of several partner organizations including Altru Health System, Avera Health, Essentia Health, Sanford Health and St. Luke's Healthcare System who have a presence in or near the listed counties, as well as independent providers serving these counties, no colorectal surgeons are available to cover 100% of these areas. As a result, waivers are requested.</p> <p>On at most a bi-annual basis we will continue to assess network adequacy as new providers become available. Market providers will be approached in the summer of 2018 to determine whether telemedicine, outreach clinics, or mobile health providers offer feasible, cost-effective solutions for filling these network gaps.</p>
<i>Dermatology</i>	<i>Cook,Koochiching,Lake,St. Louis</i>	<i>1</i>	<p>Based on a review of internal records and the online directories (between June 1-4 of 2018) of several partner organizations including Big Fork Valley Hospital, Essentia Health, Sanford Health, Avera Health, Tri County Healthcare Clinic and Cook County North Shore Hospital, no dermatologists are available to cover 100% of these areas. As a result, waivers are requested for the listed counties.</p> <p>On at most a bi-annual basis we will continue to assess network adequacy as new providers become available. Market providers will be approached in the summer of 2018 to determine whether telemedicine, outreach clinics, or mobile health providers offer feasible, cost-effective solutions for filling these network gaps.</p>
<i>Endocrinology</i>	<i>Cook,Kittson,Koochiching,Lake,Lake Of The Woods,St. Louis,Big Stone,Itasca,Traverse</i>	<i>1</i>	<p>Based on a review of internal records and the online directories (between June 1-4 of 2018) of several partner organizations including Kittson Memorial Healthcare, Rainy Lake Medical Center, Littlefork Medical Center, Lakewood Health System, St. Luke's Health Care System and Cook County North Shore Hospital, no endocrinologists are available to cover 100% of these areas. As a result, waivers are requested for the listed counties.</p> <p>On at most a bi-annual basis we will continue to assess network adequacy as new providers become available. Market providers will be approached in the summer of 2018 to determine whether telemedicine, outreach clinics, or mobile health providers offer feasible, cost-effective solutions for filling these network gaps.</p>
<i>Gastroenterology</i>	<i>Cook,Koochiching,St. Louis,Becker,Otter Tail,Itasca</i>	<i>1</i>	<p>Based on a review of internal records and the online directories (between June 1-4 of 2018) of several partner organizations including Cook County North Shore Hospital, Kittson Memorial Healthcare Center, Essentia Health, and Rainy Lake Medical Center, no gastroenterologists are available to cover 100% of these areas. As a result, waivers are requested for the listed counties.</p> <p>On at most a bi-annual basis we will continue to assess network adequacy as new providers become available. Market providers will be approached in the summer of 2018 to determine whether telemedicine, outreach clinics, or mobile health providers offer feasible, cost-effective solutions for filling these network gaps.</p>
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<i>General Surgery</i>	<i>Cook</i>	<i>1</i>	<p>Based on a review of internal records and the online directories (between June 1-4 of 2018) of several partner organizations including Cook County North Shore Hospital and St. Luke's Healthcare System, no general surgeons are available to cover 100% of Cook County. As a result, a waiver is requested.</p> <p>On at most a bi-annual basis we will continue to assess network adequacy as new providers become available. Market providers will be approached in the summer of 2018 to determine whether telemedicine, outreach clinics, or mobile health providers offer feasible, cost-effective solutions for filling these network gaps.</p>

Genetics	Aitkin,Becker,Beltrami,Big Stone,Blue Earth,Brown,Cass,Chippewa,Clearwater,Cook,Cottonwood,Crow Wing,Douglas,Faribault,Grant,Hubbard,Itasca,Jackson,Kanabec,Kandiyoh,Kittson,Koochiching,Lake,Lake Of The Woods,Lac Qui Parle,Lincoln,Lyon,Mahnomen,Marshall,Martin,Murray,Nicollet,Nobles,Otter Tail,Pennington,Pine,Polk,Pope,Red Lake,Redwood,Renville,Roseau,Sibley,Stevens,St. Louis,Swift,Todd,Traverse,Wadena,Watonwan,Wilkin, Yellow Medicine	1	<p>Based on a review of internal records and the online directories (between June 1-4 of 2018) of several partner organizations including Allina Health, Altru Health System, Avera Health, CentraCare Health, Essentia Health, Fairview Health Services, Mayo Clinic Health System, Sanford Health and St. Luke's Healthcare System who have a presence in or near the listed counties, as well as independent providers serving these counties, no genetics specialists are available to cover 100% of these areas. As a result, waivers are requested.</p> <p>On at most a bi-annual basis we will continue to assess network adequacy as new providers become available. Market providers will be approached in the summer of 2018 to determine whether telemedicine, outreach clinics, or mobile health providers offer feasible, cost-effective solutions for filling these network gaps.</p>
Mental health providers	Beltrami,Cook,Itasc,Kittson,Koochiching,Lake,Lake Of The Woods,Marshall,Roseau,St. Louis,Traverse	1	<p>Based on a review of internal records and the online directories (between June 1-4 of 2018) of several partner organizations including Altru Health System, Essentia, Sanford Health and St. Luke's Health Care System, no mental health specialists are available to cover 100% of these areas. As a result, waivers are requested for the listed counties.</p> <p>On at most a bi-annual basis we will continue to assess network adequacy as new providers become available. Market providers will be approached in the summer of 2018 to determine whether telemedicine, outreach clinics, or mobile health providers offer feasible, cost-effective solutions for filling these network gaps.</p>
Nephrology	Cook,Lake	1	<p>Based on a review of internal records and the online directories (between June 1-4 of 2018) of several partner organizations including Cook County North Shore Hospital and St. Luke's Healthcare System, no nephrologists are available to cover 100% of these areas. As a result, waivers are requested for the listed counties.</p> <p>On at most a bi-annual basis we will continue to assess network adequacy as new providers become available. Market providers will be approached in the summer of 2018 to determine whether telemedicine, outreach clinics, or mobile health providers offer feasible, cost-effective solutions for filling these network gaps.</p>
Neurology and Neurological Surgery	Cook,Lake	1	<p>Based on a review of internal records and the online directories (between June 1-4 of 2018) of several partner organizations including Cook County North Shore Hospital and St. Luke's Healthcare System, no neurologists or neurosurgeons are available to cover 100% of these areas. As a result, waivers are requested for the listed counties.</p> <p>On at most a bi-annual basis we will continue to assess network adequacy as new providers become available. Market providers will be approached in the summer of 2018 to determine whether telemedicine, outreach clinics, or mobile health providers offer feasible, cost-effective solutions for filling these network gaps.</p>
Obstetrics and Gynecology	Cook	1	<p>Based on a review of internal records and the online directories (between June 1-4 of 2018) of several partner organizations including Cook County North Shore Hospital and St. Luke's Healthcare System, no obstetricians/gynecologists are available to cover 100% of Cook County. As a result, a waiver is requested.</p> <p>On at most a bi-annual basis we will continue to assess network adequacy as new providers become available. Market providers will be approached in the summer of 2018 to determine whether telemedicine, outreach clinics, or mobile health providers offer feasible, cost-effective solutions for filling these network gaps.</p>
Oncology	Cook	1	<p>Based on a review of internal records and the online directories (between June 1-4 of 2018) of several partner organizations including Cook County North Shore Hospital, Kittson Memorial Healthcare Center, Essentia Health, Rainy Lake Medical Center, Fairview Health, no oncologists are available to cover 100% of Cook County. As a result, a waiver is requested.</p> <p>On at most a bi-annual basis we will continue to assess network adequacy as new providers become available. Market providers will be approached in the summer of 2018 to determine whether telemedicine, outreach clinics, or mobile health providers offer feasible, cost-effective solutions for filling these network gaps.</p>
Ophthalmology	Cook	1	<p>Based on a review of internal records and the online directories (between June 1-4 of 2018) of several partner organizations including Cook County North Shore Hospital and St. Luke's Healthcare System, no ophthalmologists are available to cover 100% of Cook County. As a result, a waiver is requested.</p> <p>On at most a bi-annual basis we will continue to assess network adequacy as new providers become available. Market providers will be approached in the summer of 2018 to determine whether telemedicine, outreach clinics, or mobile health providers offer feasible, cost-effective solutions for filling these network gaps.</p>

<i>Orthopedic Surgery</i>	<i>Cook</i>	<i>1</i>	<p>Based on a review of internal records and the online directories (between June 1-4 of 2018) of several partner organizations including Cook County North Shore Hospital and St. Luke's Healthcare System, no orthopedic surgeons are available to cover 100% of Cook County. As a result, a waiver is requested.</p> <p>On at most a bi-annual basis we will continue to assess network adequacy as new providers become available. Market providers will be approached in the summer of 2018 to determine whether telemedicine, outreach clinics, or mobile health providers offer feasible, cost-effective solutions for filling these network gaps.</p>
<i>Otolaryngology</i>	<i>Cook</i>	<i>1</i>	<p>Based on a review of internal records and the online directories (between June 1-4 of 2018) of several partner organizations including Cook County North Shore Hospital and St. Luke's Healthcare System, no otolaryngologists are available to cover 100% of Cook County. As a result, a waiver is requested.</p> <p>On at most a bi-annual basis we will continue to assess network adequacy as new providers become available. Market providers will be approached in the summer of 2018 to determine whether telemedicine, outreach clinics, or mobile health providers offer feasible, cost-effective solutions for filling these network gaps.</p>
<i>Pediatric Services Providers</i>	<i>Aitkin,Beltrami,Big Stone,Cook,Fillmore,Itasca,Kittson,Koochiching,Lake,Lake Of The Woods,Marshall,St. Louis,Traverse</i>	<i>1</i>	<p>Based on a review of internal records and the online directories (between June 1-4 of 2018) of several partner organizations including Allina Health, Altru Health System, Essentia Health, Sanford Health and St. Luke's Healthcare System, no pediatricians are available to cover 100% of these areas. As a result, waivers are requested for the listed counties.</p> <p>On at most a bi-annual basis we will continue to assess network adequacy as new providers become available. Market providers will be approached in the summer of 2018 to determine whether telemedicine, outreach clinics, or mobile health providers offer feasible, cost-effective solutions for filling these network gaps.</p>
<i>Pediatric Specialty Providers</i>	<i>Kittson,Koochiching,Lake Of The Woods,Roseau,St. Louis</i>	<i>1</i>	<p>Based on a review of internal records and the online directories (between June 1-4 of 2018) of several partner organizations including Cook County North Shore Hospital, St. Luke's Healthcare System and Essentia Health, no pediatric specialists are available to cover 100% of these areas. As a result, waivers are requested for the listed counties.</p> <p>On at most a bi-annual basis we will continue to assess network adequacy as new providers become available. Market providers will be approached in the summer of 2018 to determine whether telemedicine, outreach clinics, or mobile health providers offer feasible, cost-effective solutions for filling these network gaps.</p>
<i>Physical Medicine and Rehabilitation and Occupational Medicine</i>	<i>Kittson</i>	<i>1</i>	<p>Based on a review of internal records and the online directories (between June 1-4 of 2018) of several partner organizations including Kittson Memorial Healthcare Center and Altru Health System, no physical medicine and rehabilitation or occupation medicine specialists are available to cover 100% of Kittson County. As a result, a waiver is requested.</p> <p>On at most a bi-annual basis we will continue to assess network adequacy as new providers become available. Market providers will be approached in the summer of 2018 to determine whether telemedicine, outreach clinics, or mobile health providers offer feasible, cost-effective solutions for filling these network gaps.</p>
<i>Primary Care providers</i>	<i>Beltrami,Cook,Lake,Lake Of The Woods,Marshall,St. Louis</i>	<i>1</i>	<p>Based on a review of internal records and the online directories (between June 1-4 of 2018) of several partner organizations including Cook County North Shore Hospital, Kittson Memorial Healthcare Center, Essentia Health, St. Luke's Healthcare System, Rainy Lake Medical Center and Fairview Health, no primary care practitioners are available to cover 100% of these areas. As a result, waivers are requested for the listed counties.</p> <p>On at most a bi-annual basis we will continue to assess network adequacy as new providers become available. Market providers will be approached in the summer of 2018 to determine whether telemedicine, outreach clinics, or mobile health providers offer feasible, cost-effective solutions for filling these network gaps.</p>

Please use additional sheet if needed

As part of this waiver request for all reason codes, a carrier must demonstrate with specific data that the geographic access standards cannot be met in a particular service area or part of a service area and also state what steps were and will be taken to address the network inadequacy (MN Statutes § 62K.10, subdivision 5).

**Reason Codes:**

- Carrier has conducted a good faith search for providers and determined that there are no providers physically present in the service area of the type requested in the waiver. MDH will not grant a waiver for this reason code unless the carrier demonstrates, with specific information, that there are no providers physically present in the part(s) of the service area for which the waiver is sought. Specific information may include provider directories and sources consulted, physical geography that affects the location of providers, or other information that affects the availability and location of providers. Telemedicine may be used as a means to provide access when there are no providers physically present to meet the standard. The carrier should describe how it will assess the availability of providers who begin practice in the service area where the standard cannot currently be met.

2. Provider does not meet carrier's credentialing requirements. Carrier must cite the reason(s) provider does not meet carrier's credentialing requirements.
3. Carrier has made a good faith effort to contract with provider and offered a contract at the same/similar rate as other providers of the same provider type in the network, and provider has refused to accept a contract. A carrier representative must attest, below, that a contract was offered at same/similar rates and provider refused to contract. *BMS* *BMS*
4. Other: Please describe why geographic access standards cannot be met. Please also describe how access will be provided for this provider type for the residents of the affected county or counties.

**Attestation for the Request for Waiver**

The undersigned attests that he/she is a representative of the carrier with personal knowledge of the network and reasons for the above waiver requests, and that the waiver requests meet the requirements for the waiver, as outlined above. The undersigned also attests that good faith efforts have been made to locate and contract with providers, as outlined above, and that if providers become available in the service area, carrier will make a good faith effort to contract with said providers at same or similar rates as other providers of the same type in carrier's network. *BMS*

Bridget Schenten, Blue Cross Blue Shield MN, Network Innovation Consultant

September 12, 2018

\_\_\_\_\_  
Name, Company, Title

\_\_\_\_\_  
Date Attestation Signed



Provider Type	County	Reason Code	Notes
<i>Pulmonary Disease</i>	<i>Beltrami, Big Stone, Cook, Lake Of The Woods, Marshall, Roseau, Traverse</i>	<i>1</i>	<p>Based on a review of internal records and the online directories (between June 1-4 of 2018) of several partner organizations including Allru Health System, Lifecare Medical Center and Avera Health, no pulmonologists are available to cover 100% of these areas. As a result, waivers are requested for the listed counties.</p> <p>On at most a bi-annual basis we will continue to assess network adequacy as new providers become available. Market providers will be approached in the summer of 2018 to determine whether telemedicine, outreach clinics, or mobile health providers offer feasible, cost-effective solutions for filling these network gaps.</p>
<i>Radiology and Nuclear Medicine</i>	<i>Koochiching, St. Louis</i>	<i>1</i>	<p>Based on a review of internal records and the online directories (between June 1-4 of 2018) of several partner organizations including Rainy Lake Medical Center, Essentia Health, Fairview Health and St. Luke's Healthcare System, no radiologists are available to cover 100% of these areas. As a result, waivers are requested for the listed counties.</p> <p>On at most a bi-annual basis we will continue to assess network adequacy as new providers become available. Market providers will be approached in the summer of 2018 to determine whether telemedicine, outreach clinics, or mobile health providers offer feasible, cost-effective solutions for filling these network gaps.</p>
<i>Reconstructive Surgery</i>	<i>Cook, Kittson, Koochiching, Lake, Lake Of The Woods, St. Louis</i>	<i>1</i>	<p>Based on a review of internal records and the online directories (between June 1-4 of 2018) of several partner organizations including Cook County North Shore Hospital, Kittson Memorial Healthcare Center, Essentia Health, Rainy Lake Medical Center and Fairview Health, no plastic/reconstructive surgeons are available to cover 100% of these areas. As a result, waivers are requested for the listed counties.</p> <p>On at most a bi-annual basis we will continue to assess network adequacy as new providers become available. Market providers will be approached in the summer of 2018 to determine whether telemedicine, outreach clinics, or mobile health providers offer feasible, cost-effective solutions for filling these network gaps.</p>
<i>Thoracic Surgery</i>	<i>Aitkin, Becker, Beltram, Big Stone, Brown, Chippewa, Cook, Douglas, Grant, Itasca, Kandiyohi, Kittson, Koochiching, Lake, Lake Of The Woods, Lac Qui Parle, Marshall, Martin, Nicollet, Otter Tail, Pennington, Pope, Renville, Roseau, Sibley, Stevens, St. Louis, Swift, Traverse, Watonwan, Wilkin, Yellow Medicine, Faribault</i>	<i>1</i>	<p>Based on a review of internal records and the online directories (between June 1-4 of 2018) of several partner organizations including Allina Health, Altru Health System, Avera Health, CentraCare Health, Essentia Health, Fairview Health Services, Mayo Clinic Health System, Sanford Health and St. Luke's Healthcare System who have a presence in or near the listed counties, as well as independent providers serving these counties, no thoracic surgeons are available to cover 100% of these areas. As a result, waivers are requested.</p> <p>On at most a bi-annual basis we will continue to assess network adequacy as new providers become available. Market providers will be approached in the summer of 2018 to determine whether telemedicine, outreach clinics, or mobile health providers offer feasible, cost-effective solutions for filling these network gaps.</p>
<i>Urology</i>	<i>Cook, Kittson, Lake Of The Woods, Roseau</i>	<i>1</i>	<p>Based on a review of internal records and the online directories (between June 1-4 of 2018) of several partner organizations including Lifecare Medical Center, Altru Health System, Kittson Memorial Healthcare Center, Lakewood Health Center Hospital Clinic and Cook County North Shore Hospital, no urologists are available to cover 100% of these areas. As a result, waivers are requested for the listed counties.</p> <p>On at most a bi-annual basis we will continue to assess network adequacy as new providers become available. Market providers will be approached in the summer of 2018 to determine whether telemedicine, outreach clinics, or mobile health providers offer feasible, cost-effective solutions for filling these network gaps.</p>
<i>Vascular Surgery</i>	<i>Cook, Kittson, Koochiching, Lake, Roseau, St. Louis</i>	<i>1</i>	<p>Based on a review of internal records and the online directories (between June 1-4 of 2018) of several partner organizations including Cook County North Shore Hospital, Kittson Memorial Healthcare Center, Essentia Health, Rainy Lake Medical Center, Lifecare Medical Center and Altru Health System, no vascular surgeons are available to cover 100% of these areas. As a result, waivers are requested for the listed counties.</p> <p>On at most a bi-annual basis we will continue to assess network adequacy as new providers become available. Market providers will be approached in the summer of 2018 to determine whether telemedicine, outreach clinics, or mobile health providers offer feasible, cost-effective solutions for filling these network gaps.</p>

General Hospital facilities	Aitkin,Beltrami,Cass,Cook,Fill more,Itasca,Koochiching,Lake, Lake Of The Woods,Marshall,Roseau,St. Louis	1	<p>Based on a review of internal records and the online directories (between July 20-27 of 2018) of several partner organizations including Cook County North Shore Hospital, Kittson Memorial Healthcare Center, Essentia Health, Rainy Lake Medical Center, Lifecare Medical Center and Allru Health System, no General Hospitals are available to cover 100% of these areas. As a result, waivers are requested for the listed counties.</p> <p>On at most a bi-annual basis we will continue to assess network adequacy as new providers become available. Market providers will be approached in the summer of 2018 to determine whether telemedicine, outreach clinics, or mobile health providers offer feasible, cost-effective solutions for filling these network gaps.</p>
Pediatric Dental Care	Cook	1	<p>Based on a review of internal records and the online directories (between July 20-27 of 2018) of several partner organizations including Cook County North Shore Hospital, Kittson Memorial Healthcare Center, Essentia Health, Rainy Lake Medical Center, Lifecare Medical Center and Allru Health System, no pediatric dentists are available to cover 100% of these areas. As a result, waivers are requested for the listed counties.</p> <p>On at most a bi-annual basis we will continue to assess network adequacy as new providers become available. Market providers will be approached in the summer of 2018 to determine whether telemedicine, outreach clinics, or mobile health providers offer feasible, cost-effective solutions for filling these network gaps.</p>
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