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**MANAGED CARE SYSTEMS**  
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## Request for Waiver

Plan Year: 2019

Please ensure that information contained on this waiver request coincides with information provided on the geographical access maps and provider list submitted with this application.

**1. Name and Title of Person Submitting this Document:**

Carrier	Name Network	Network ID
PreferredOne Insurance Company	Complete	MNN003
Name	Title	Date
Kristopher Klinger	Manager, Provider Relations	8/16/2018

**2. By submitting this form, the above-referenced confirms:**

- A. That person submitting this request has personal knowledge of the network contracting process involved in this submission, and
- B. That access cannot be met for the following provider type(s). Include the county and reason(s) for not meeting the requirements.

Provider Type	County	Reason Code	Notes
<i>Chemical Dependency Outpatient</i>	<i>Cook, Kittson, Koochiching, Lake Of The Woods, St. Louis</i>	1	Upon review of the current PreferredOne provider network through our provider mapping tool, coupled with internet searches & inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne has been able to locate Chemical Dependency Services Inpatient providers that cover some of these counties that we are requesting a waiver for, but not any providers who specifically provide Chemical Dependency Services Outpatient. Specifically, we are aware of Northland Recovery Pineview Center - International Falls, MN, which is a contracted provider with PreferredOne. However, per this provider's website that clinic that would cover our network gaps in Koochiching, Lake of the Woods, & St. Louis counties is residential treatment, not outpatient. For Cook county we are unable to locate any commercial insurance plan servicing providers for this specialty. Each of the counties that this waiver is in request for has a Chemical Dependency Outpatient facility whose radius reaches into the counties, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the county. Should a provider of this specialty introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check biannually against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne & meet the credentialing & contracting standards & requirements PreferredOne has in place.

<p><i>Chemical Dependency Inpatient</i></p>	<p><i>Beltrami, Clearwater, Cook, Hubbard, Itasca, Kittson, Koochiching, Lake, Lake Of The Woods, Mahnommen, Marshall, Pennington, Polk, Red Lake, Roseau</i></p>	<p>1</p>	<p>Upon review of the current PreferredOne provider network through our provider mapping tool, coupled with internet searches &amp; inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any Chemical Dependency Services Inpatient providers within these network gaps. For instance, the only Lake County provider we're able to locate that provides this specialty service has a corrective order in place as of 2016 so, following our internal contracting processes, PreferredOne would not be able to offer a provider agreement to that facility at this time. Each of the counties that this waiver is in request for has a Chemical Dependency Inpatient facility whose radius reaches into the counties, with the exception of Cook county, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area &amp; the lack of provider presence in the county. Should a provider of this specialty introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check biannually against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap &amp; will attempt to contract with the provider should they be interested in contracting with PreferredOne &amp; meet the credentialing &amp; contracting standards &amp; requirements PreferredOne has in place.</p>
<p><i>General Hospital facilities</i></p>	<p><i>Aitkin, Beltrami, Cass, Clearwater, Cook, Itasca, Kittson, Koochiching, Lake, Lake Of The Woods, Marshall, Roseau, St. Louis</i></p>	<p>1</p>	<p>Upon review of the current PreferredOne provider network through our provider mapping tool, coupled with inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional General Hospital facilities in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has a General Hospital facility whose radius reaches into the counties, but not all portions of these counties are fully covered by the 30 mile radius requirement due to both the varied geography of the service area &amp; the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a facility introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check biannually against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap &amp; will attempt to contract with the provider should they be interested in contracting with PreferredOne &amp; meet the credentialing &amp; contracting standards &amp; requirements PreferredOne has in place.</p>
<p><i>Mental health providers</i></p>	<p><i>Beltrami, Clearwater, Cook, Kittson, Koochiching, Lake, Lake Of The Woods, Roseau, St. Louis</i></p>	<p>1</p>	<p>Upon review of the current PreferredOne provider network through our provider mapping tool, coupled with inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Mental Health providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Mental Health providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 30 mile radius requirement due to both the varied geography of the service area &amp; the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check biannually against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap &amp; will attempt to contract with the provider should they be interested in contracting with PreferredOne &amp; meet the credentialing &amp; contracting standards &amp; requirements PreferredOne has in place.</p>
<p><i>Pediatric Dental Care</i></p>	<p><i>Beltrami, Cook, Kittson, Koochiching, Lake Of The Woods, Marshall, Roseau</i></p>	<p>1</p>	<p>Upon review of the current PreferredOne provider network through our provider mapping tool, coupled with inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Pediatric Dental Care providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Pediatric Dental Care providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area &amp; the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check biannually against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap &amp; will attempt to contract with the provider should they be interested in contracting with PreferredOne &amp; meet the credentialing &amp; contracting standards &amp; requirements PreferredOne has in place.</p>

<p><i>Pediatric Services Providers</i></p>	<p><i>Beltrami, Clearwater, Cook, Itasca, Kittson, Koochiching, Lake, Lake Of The Woods, Marshall, Pennington, Polk, St. Louis, Traverse</i></p>	<p>1</p>	<p>Upon review of the current PreferredOne provider network through our provider mapping tool, coupled with inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Pediatric Services providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Pediatric Services providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 30 mile radius requirement due to both the varied geography of the service area &amp; the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check biannually against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap &amp; will attempt to contract with the provider should they be interested in contracting with PreferredOne &amp; meet the credentialing &amp; contracting standards &amp; requirements PreferredOne has in place.</p>
<p><i>Pediatric Specialty Providers</i></p>	<p><i>Beltrami, Cook, Koochiching, Lake, Lake Of The Woods, Roseau, St. Louis</i></p>	<p>1</p>	<p>Upon review of the current PreferredOne provider network through our provider mapping tool, coupled with inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Pediatric Specialty providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Pediatric Specialty providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area &amp; the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check biannually against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap &amp; will attempt to contract with the provider should they be interested in contracting with PreferredOne &amp; meet the credentialing &amp; contracting standards &amp; requirements PreferredOne has in place.</p>
<p><i>Primary Care providers</i></p>	<p><i>Beltrami, Cook, Lake, Lake Of The Woods, St. Louis</i></p>	<p>1</p>	<p>Upon review of the current PreferredOne provider network through our provider mapping tool, coupled with inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Primary Care providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Primary Care providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 30 mile radius requirement due to both the varied geography of the service area &amp; the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check biannually against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap &amp; will attempt to contract with the provider should they be interested in contracting with PreferredOne &amp; meet the credentialing &amp; contracting standards &amp; requirements PreferredOne has in place.</p>
<p><i>Cardiac Surgery</i></p>	<p><i>Beltrami, Cook, Koochiching, Lake, Lake Of The Woods, Roseau, St. Louis</i></p>	<p>1</p>	<p>Upon review of the current PreferredOne provider network through our provider mapping tool, coupled with inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Cardiac Surgery providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Cardiac Surgery providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area &amp; the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check biannually against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap &amp; will attempt to contract with the provider should they be interested in contracting with PreferredOne &amp; meet the credentialing &amp; contracting standards &amp; requirements PreferredOne has in place.</p>

<p><i>Cardiovascular Disease</i></p>	<p><i>Cook</i></p>	<p>1</p>	<p>Upon review of the current PreferredOne provider network through our provider mapping tool, coupled with inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Cardiovascular Disease providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Cardiovascular Disease providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area &amp; the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check biannually against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap &amp; will attempt to contract with the provider should they be interested in contracting with PreferredOne &amp; meet the credentialing &amp; contracting standards &amp; requirements PreferredOne has in place.</p>
<p><i>Colon and Rectal Surgery</i></p>	<p><i>Beltrami,Cook,Jackson,Kittson ,Koochiching,Lake Of The Woods,Nobles,Rock,Roseau,St . Louis</i></p>	<p>1</p>	<p>Upon review of the current PreferredOne provider network through our provider mapping tool, coupled with inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Colon &amp; Rectal Surgery providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Colon &amp; Rectal Surgery providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area &amp; the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check biannually against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap &amp; will attempt to contract with the provider should they be interested in contracting with PreferredOne &amp; meet the credentialing &amp; contracting standards &amp; requirements PreferredOne has in place.</p>
<p><i>Dermatology</i></p>	<p><i>Beltrami,Cook,Koochiching,Lake,Lake Of The Woods,St. Louis</i></p>	<p>1</p>	<p>Upon review of the current PreferredOne provider network through our provider mapping tool, coupled with inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Dermatology providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Dermatology providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area &amp; the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check biannually against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap &amp; will attempt to contract with the provider should they be interested in contracting with PreferredOne &amp; meet the credentialing &amp; contracting standards &amp; requirements PreferredOne has in place.</p>
<p><i>Endocrinology</i></p>	<p><i>Beltrami,Big Stone,Cook,Koochiching,Lake,Lake Of The Woods,St. Louis,Traverse</i></p>	<p>1</p>	<p>Upon review of the current PreferredOne provider network through our provider mapping tool, coupled with inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Endocrinology providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Endocrinology providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area &amp; the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check biannually against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap &amp; will attempt to contract with the provider should they be interested in contracting with PreferredOne &amp; meet the credentialing &amp; contracting standards &amp; requirements PreferredOne has in place.</p>

<p style="text-align: center;"><i>Gastroenterology</i></p>	<p style="text-align: center;"><i>Cook</i></p>	<p style="text-align: center;"><i>1</i></p>	<p>Upon review of the current PreferredOne provider network through our provider mapping tool, coupled with inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Gastroenterology providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Gastroenterology providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area &amp; the lack of provider presence in the counties. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check biannually against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap &amp; will attempt to contract with the provider should they be interested in contracting with PreferredOne &amp; meet the credentialing &amp; contracting standards &amp; requirements PreferredOne has in place.</p>
<p style="text-align: center;"><i>Nephrology</i></p>	<p style="text-align: center;"><i>Cook</i></p>	<p style="text-align: center;"><i>1</i></p>	<p>Upon review of the current PreferredOne provider network through our provider mapping tool, coupled with inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Nephrology providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Nephrology providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area &amp; the lack of provider presence in the counties. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check biannually against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap &amp; will attempt to contract with the provider should they be interested in contracting with PreferredOne &amp; meet the credentialing &amp; contracting standards &amp; requirements PreferredOne has in place.</p>
<p style="text-align: center;"><i>Neurology and Neurological Surgery</i></p>	<p style="text-align: center;"><i>Cook,Lake</i></p>	<p style="text-align: center;"><i>1</i></p>	<p>Upon review of the current PreferredOne provider network through our provider mapping tool, coupled with inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Neurology &amp; Neurological Surgery providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Neurology &amp; Neurological Surgery providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area &amp; the lack of provider presence in the counties. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check biannually against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap &amp; will attempt to contract with the provider should they be interested in contracting with PreferredOne &amp; meet the credentialing &amp; contracting standards &amp; requirements PreferredOne has in place.</p>
<p style="text-align: center;"><i>Obstetrics and Gynecology</i></p>	<p style="text-align: center;"><i>Cook</i></p>	<p style="text-align: center;"><i>1</i></p>	<p>Upon review of the current PreferredOne provider network through our provider mapping tool, coupled with inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Obstetrics &amp; Gynecology physicians in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Obstetrics &amp; Gynecology physicians whose radius reaches into the counties, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area &amp; the lack of provider presence in the counties. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check biannually against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap &amp; will attempt to contract with the provider should they be interested in contracting with PreferredOne &amp; meet the credentialing &amp; contracting standards &amp; requirements PreferredOne has in place.</p>

Oncology	Beltrami,Cook,Koochiching,La ke,Lake Of The Woods,St. Louis	1	Upon review of the current PreferredOne provider network through our provider mapping tool, coupled with inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Oncology providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Oncology providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check biannually against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne & meet the credentialing & contracting standards & requirements PreferredOne has in place.
Ophthalmology	Cook,Lake	1	Upon review of the current PreferredOne provider network through our provider mapping tool, coupled with inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Ophthalmology providers in these counties that would be able to satisfy these network gaps. We also identify similar network gaps for this specialty in our Complete network, which is representative of our full provider network. Each of the counties that this waiver is in request for has Ophthalmology providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check biannually against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne & meet the credentialing & contracting standards & requirements PreferredOne has in place.
Orthopedic Surgery	Cook	1	Upon review of the current PreferredOne provider network through our provider mapping tool, coupled with inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Orthopedic Surgery providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Orthopedic Surgery providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check biannually against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne & meet the credentialing & contracting standards & requirements PreferredOne has in place.
Otolaryngology	Cook	1	Upon review of the current PreferredOne provider network through our provider mapping tool, coupled with inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Otolaryngology providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Otolaryngology providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check biannually against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne & meet the credentialing & contracting standards & requirements PreferredOne has in place.

<p><i>Physical Medicine and Rehabilitation and Occupational Medicine</i></p>	<p><i>Cook, Kittson, Lake Of The Woods, Roseau</i></p>	<p>1</p>	<p>Upon review of the current PreferredOne provider network through our provider mapping tool, coupled with inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Physical Medicine &amp; Rehabilitation &amp; Occupational Medicine providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Physical Medicine &amp; Rehabilitation &amp; Occupational Medicine providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area &amp; the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check biannually against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap &amp; will attempt to contract with the provider should they be interested in contracting with PreferredOne &amp; meet the credentialing &amp; contracting standards &amp; requirements PreferredOne has in place.</p>
<p><i>Pulmonary Disease</i></p>	<p><i>Cook</i></p>	<p>1</p>	<p>Upon review of the current PreferredOne provider network through our provider mapping tool, coupled with inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Pulmonary Disease providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Pulmonary Disease providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area &amp; the lack of provider presence in the counties. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check biannually against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap &amp; will attempt to contract with the provider should they be interested in contracting with PreferredOne &amp; meet the credentialing &amp; contracting standards &amp; requirements PreferredOne has in place.</p>

Please use additional sheet if needed

As part of this waiver request for all reason codes, a carrier must demonstrate with specific data that the geographic access standards cannot be met in a particular service area or part of a service area and also state what steps were and will be taken to address the network inadequacy (MN Statutes § 62K.10, subdivision 5).

**Reason Codes:**

- Carrier has conducted a good faith search for providers and determined that there are no providers physically present in the service area of the type requested in the waiver. MDH will not grant a waiver for this reason code unless the carrier demonstrates, with specific information, that there are no providers physically present in the part(s) of the service area for which the waiver is sought. Specific information may include provider directories and sources consulted, physical geography that affects the location of providers, or other information that affects the availability and location of providers. Telemedicine may be used as a means to provide access when there are no providers physically present to meet the standard. The carrier should describe how it will assess the availability of providers who begin practice in the service area where the standard cannot currently be met.
- Provider does not meet carrier's credentialing requirements. Carrier must cite the reason(s) provider does not meet carrier's credentialing requirements.
- Carrier has made a good faith effort to contract with provider and offered a contract at the same/similar rate as other providers of the same provider type in the network, and provider has refused to accept a contract. A carrier representative must attest, below, that a contract was offered at same/similar rates and provider refused to contract.
- Other: Please describe why geographic access standards cannot be met. Please also describe how access will be provided for this provider type for the residents of the affected county or counties.

**Attestation for the Request for Waiver**

The undersigned attests that he/she is a representative of the carrier with personal knowledge of the network and reasons for the above waiver requests, and that the waiver requests meet the requirements for the waiver,

as outlined above. The undersigned also attests that good faith efforts have been made to locate and contract with providers, as outlined above, and that if providers become available in the service area, carrier will make a good faith effort to contract with said providers at same or similar rates as other providers of the same type in carrier's network.

Kristopher Klinger, PreferredOne, Manager Provider Relations - 7/13/2018	
Name, Company, Title	Date Attestation Signed



Provider Type	County	Reason Code	Notes
<i>Radiology and Nuclear Medicine</i>	<i>Cook,Lake</i>	<i>1</i>	Upon review of the current PreferredOne provider network through our provider mapping tool, coupled with inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Radiology & Nuclear Medicine providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Radiology & Nuclear Medicine providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check biannually against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne & meet the credentialing & contracting standards & requirements PreferredOne has in place.
<i>Reconstructive Surgery</i>	<i>Becker,Beltrami,Clearwater,Cook,Hubbard,Itasca,Koochiching,Lake,Lake Of The Woods,St. Louis</i>	<i>1</i>	Upon review of the current PreferredOne provider network through our provider mapping tool, coupled with inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Reconstructive Surgery providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Reconstructive Surgery providers whose radius reaches into the counties, with the exception of Cook county, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check biannually against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne & meet the credentialing & contracting standards & requirements PreferredOne has in place.
<i>Thoracic Surgery</i>	<i>Beltrami,Cook,Kittson,Koochiching,Lake,Lake Of The Woods,Roseau,St. Louis</i>	<i>1</i>	Upon review of the current PreferredOne provider network through our provider mapping tool, coupled with inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Thoracic Surgery providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Thoracic Surgery providers whose radius reaches into the counties, with the exception of Cook county, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check biannually against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne & meet the credentialing & contracting standards & requirements PreferredOne has in place.
<i>Urology</i>	<i>Cook,Lake Of The Woods,Roseau</i>	<i>1</i>	Upon review of the current PreferredOne provider network through our provider mapping tool, coupled with inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Urology providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Urology providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check biannually against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne & meet the credentialing & contracting standards & requirements PreferredOne has in place.
<i>Vascular Surgery</i>	<i>Cook,Koochiching,Lake,St. Louis</i>	<i>1</i>	Upon review of the current PreferredOne provider network through our provider mapping tool, coupled with inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Vascular Surgery providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Vascular Surgery providers whose radius reaches into the counties, with the exception of Houston county, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check biannually against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne & meet the credentialing & contracting standards & requirements PreferredOne has in place.

