



MANAGED CARE SYSTEMS
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Request for Waiver

Plan Year: 2019

Please ensure that information contained on this waiver request coincides with information provided on the geographical access maps and provider list submitted with this application.

1. Name and Title of Person Submitting this Document:

Carrier	Name Network	Network ID
UnitedHealthcare	ChoicePlus	MNN001
Name	Title	Date
Manny Munson-Regala	UnitedHealthcare of MN, ND, SD	9/12/2018

2. By submitting this form, the above-referenced confirms:

- A. That person submitting this request has personal knowledge of the network contracting process involved in this submission, and
- B. That access cannot be met for the following provider type(s). Include the county and reason(s) for not meeting the requirements.

Provider Type	County	Reason Code	Notes
Primary Care providers	Beltrami, Cook, Lake, Lake Of The Woods, Marshall, St. Louis	1	We found no providers physically present in northwestern Beltrami County, western and eastern Cook County, eastern Lake County, northern Lake of the Woods County, eastern Marshall County, and northern St. Louis County. In an effort to determine whether or not there was a relevant provider in the geographical area, we used various tools including our internal provider radius search tool, the national NPI registry, other publicly available directories and Google searches. Searches were based on distance and taxonomies that correlated to the appropriate specialties. Where we found no providers, we tested our search results via comparison with other plans' networks. In order to fill these gaps, we have an established internal process and developed tool which reports any coverage gaps on a monthly basis to the local market. The local network management team then monitors these reports monthly and remediates accordingly.

<p><i>Pediatric Services Providers</i></p>	<p><i>,Aitkin,Beltrami,Big Stone,Clearwater,Cook,Houston,Itasca,Kittson,Koochiching,Lake,Lake Of The Woods,Marshall,St. Louis,Traverse,Kandiyohi,Roseau</i></p>	<p>1</p>	<p>We found no providers physically present in northeastern Aitkin County, northern Beltrami County, western Big Stone County, northern Clearwater County, north central Cook County, southern Houston County, northwestern Itasca County, central Kandiyohi County, western Kittson County, western Koochiching County, northern Lake County, eastern Lake of the Woods County, northwestern Marshall County, western Roseau County, northern and southwestern St. Louis County, and southern Traverse County.</p> <p>In an effort to determine whether or not there was a relevant provider in the geographical area, we used various tools including our internal provider radius search tool, the national NPI registry, other publicly available directories and Google searches. Searches were based on distance and taxonomies that correlated to the appropriate specialties. Where we found no providers, we tested our search results via comparison with other plans' networks. In order to fill these gaps, we have an established internal process and developed tool which reports any coverage gaps on a monthly basis to the local market. The local network management team then monitors these reports monthly and remediates accordingly.</p>
<p><i>General Hospital facilities</i></p>	<p><i>,Aitkin,Cass,Clearwater,Cook,Fillmore,Houston,Itasca,Koochiching,Lake,Lake Of The Woods,Marshall,Roseau,St. Louis,Beltrami</i></p>	<p>1</p>	<p>We found no providers physically present in northeastern Aitkin County, northern Beltrami County, central Cass County, northern Clearwater County, western and eastern Cook County, southern Fillmore County, southern Houston County, northwestern Itasca County, western Koochiching County, eastern Lake County, northern and southwestern Lake of the Woods County, eastern Marshall County, southwestern Roseau County, and northern St. Louis County.</p> <p>In an effort to determine whether or not there was a relevant provider in the geographical area, we used various tools including our internal provider radius search tool, the national NPI registry, other publicly available directories and Google searches. Searches were based on distance and taxonomies that correlated to the appropriate specialties. Where we found no providers, we tested our search results via comparison with other plans' networks. In order to fill these gaps, we have an established internal process and developed tool which reports any coverage gaps on a monthly basis to the local market. The local network management team then monitors these reports monthly and remediates accordingly.</p>
<p><i>Radiology and Nuclear Medicine</i></p>	<p><i>Koochiching,St. Louis</i></p>	<p>1</p>	<p>We found no providers physically present in northeastern Koochiching County and northwestern St. Louis County.</p> <p>In an effort to determine whether or not there was a relevant provider in the geographical area, we used various tools including our internal provider radius search tool, the national NPI registry, other publicly available directories and Google searches. Searches were based on distance and taxonomies that correlated to the appropriate specialties. Where we found no providers, we tested our search results via comparison with other plans' networks. In order to fill these gaps, we have an established internal process and developed tool which reports any coverage gaps on a monthly basis to the local market. The local network management team then monitors these reports monthly and remediates accordingly.</p>
<p><i>Allergy, Immunology and Rheumatology</i></p>	<p><i>,Lake Of The Woods,Kittson,Roseau</i></p>	<p>1</p>	<p>We found no providers physically present in central Lake of the Woods County, northwestern Kittson County, and northeastern Roseau County.</p> <p>In an effort to determine whether or not there was a relevant provider in the geographical area, we used various tools including our internal provider radius search tool, the national NPI registry, other publicly available directories and Google searches. Searches were based on distance and taxonomies that correlated to the appropriate specialties. Where we found no providers, we tested our search results via comparison with other plans' networks. In order to fill these gaps, we have an established internal process and developed tool which reports any coverage gaps on a monthly basis to the local market. The local network management team then monitors these reports monthly and remediates accordingly.</p>
<p><i>Anesthesiology Physicians and Certified Registered Nurse Anesthetists</i></p>	<p><i>,Cook</i></p>	<p>1</p>	<p>We found no providers physically present in eastern Cook County.</p> <p>In an effort to determine whether or not there was a relevant provider in the geographical area, we used various tools including our internal provider radius search tool, the national NPI registry, other publicly available directories and Google searches. Searches were based on distance and taxonomies that correlated to the appropriate specialties. Where we found no providers, we tested our search results via comparison with other plans' networks. In order to fill these gaps, we have an established internal process and developed tool which reports any coverage gaps on a monthly basis to the local market. The local network management team then monitors these reports monthly and remediates accordingly.</p>

<p><i>Cardiac Surgery</i></p>	<p><i>,Cook,Clearwater,Houston,Itasca,Kittson,Koochiching,Lake,Lake Of The Woods,Mahnomen,Beltrami,St. Louis</i></p>	<p>1</p>	<p>We found no providers physically present in central Beltrami County, southern Clearwater County, all of Cook County, southeastern Houston County, western Itasca County, northwestern Kittson County, central Koochiching County, eastern Lake County, southeastern Lake of the Woods County, and southeastern Mahnomen County, and northwestern St. Louis County.</p> <p>In an effort to determine whether or not there was a relevant provider in the geographical area, we used various tools including our internal provider radius search tool, the national NPI registry, other publicly available directories and Google searches. Searches were based on distance and taxonomies that correlated to the appropriate specialties. Where we found no providers, we tested our search results via comparison with other plans' networks. In order to fill these gaps, we have an established internal process and developed tool which reports any coverage gaps on a monthly basis to the local market. The local network management team then monitors these reports monthly and remediates accordingly.</p>
<p><i>Chemical Dependency Inpatient</i></p>	<p><i>,Big Stone,Cook,Houston,Kittson,Lake,Lake Of The Woods,Roseau,Beltrami</i></p>	<p>1</p>	<p>We found no providers physically present in southern Beltrami County, northwestern Big Stone County, all of Cook County, northeastern Houston County, western Kittson County, eastern Lake County, north central Lake of the Woods County, and northeastern Roseau County.</p> <p>In an effort to determine whether or not there was a relevant provider in the geographical area, we used various tools including our internal provider radius search tool, the national NPI registry, other publicly available directories and Google searches. Searches were based on distance and taxonomies that correlated to the appropriate specialties. Where we found no providers, we tested our search results via comparison with other plans' networks. In order to fill these gaps, we have an established internal process and developed tool which reports any coverage gaps on a monthly basis to the local market. The local network management team then monitors these reports monthly and remediates accordingly.</p>
<p><i>Chemical Dependency Outpatient</i></p>	<p><i>Big Stone,Kittson,St. Louis</i></p>	<p>1</p>	<p>We found no providers physically present in northwestern Big Stone County, northwestern Kittson County, and northeastern St. Louis County.</p> <p>In an effort to determine whether or not there was a relevant provider in the geographical area, we used various tools including our internal provider radius search tool, the national NPI registry, other publicly available directories and Google searches. Searches were based on distance and taxonomies that correlated to the appropriate specialties. Where we found no providers, we tested our search results via comparison with other plans' networks. In order to fill these gaps, we have an established internal process and developed tool which reports any coverage gaps on a monthly basis to the local market. The local network management team then monitors these reports monthly and remediates accordingly.</p>
<p><i>Chiropractic</i></p>	<p><i>Cook,Lake</i></p>	<p>1</p>	<p>We found no providers physically present in north central Cook County and northeastern Lake County.</p> <p>In an effort to determine whether or not there was a relevant provider in the geographical area, we used various tools including our internal provider radius search tool, the national NPI registry, other publicly available directories and Google searches. Searches were based on distance and taxonomies that correlated to the appropriate specialties. Where we found no providers, we tested our search results via comparison with other plans' networks. In order to fill these gaps, we have an established internal process and developed tool which reports any coverage gaps on a monthly basis to the local market. The local network management team then monitors these reports monthly and remediates accordingly.</p>

<p>Colon and Rectal Surgery</p>	<p><i>,Aitkin,Beltrami,Big Stone,Cass,Chippewa,Cook,Crow Wing,Douglas,Grant,Houston,Hubbard,Itasca,Kandiyohi,Kittson,Lac Qui Parle,Lake Of The Woods,Lincoln,Lyon,Marshall,Meeker,Morri son,Pennington,Polk,Pope,Red Lake,Renville,Roseau,Stearns,Stevens,Swift ,Todd,Traverse,Yellow Medicine,Clearwater,Koochiching</i></p>	<p>1</p>	<p>We found no providers physically present in northwestern Aitkin County, central Beltrami County, all of Big Stone County, north central Cass County, all of Chippewa County, north central Clearwater County, all of Cook County, northeastern Crow Wing County, southwestern Douglas County, southern Grant County, southeastern Houston County, northeastern Hubbard County, central Itasca County, southwestern Kandiyohi County, all of Kittson County, southwestern Koochiching County, all of Lac Qui Parle County, central Lake of the Woods County, northern Lincoln County, northwestern Lyon County, all of Marshall County, western Meeker County, northwestern Morrison County, all of Pennington County, north central Polk County, all of Pope County, all of Red Lake County, western Renville County, all of Roseau County, western Stearns County, all of Stevens County, all of Swift County, central Todd County, all of Traverse County, and central Yellow Medicine County.</p> <p>In an effort to determine whether or not there was a relevant provider in the geographical area, we used various tools including our internal provider radius search tool, the national NPI registry, other publicly available directories and Google searches. Searches were based on distance and taxonomies that correlated to the appropriate specialties. Where we found no providers, we tested our search results via comparison with other plans' networks. In order to fill these gaps, we have an established internal process and developed tool which reports any coverage gaps on a monthly basis to the local market. The local network management team then monitors these reports monthly and remediates accordingly.</p>
<p>Pediatric Dental Care</p>	<p><i>,Cook</i></p>	<p>1</p>	<p>We found no providers physically present in eastern Cook County.</p> <p>In an effort to determine whether or not there was a relevant provider in the geographical area, we used various tools including our internal provider radius search tool, the national NPI registry, other publicly available directories and Google searches. Searches were based on distance and taxonomies that correlated to the appropriate specialties. Where we found no providers, we tested our search results via comparison with other plans' networks. In order to fill these gaps, we have an established internal process and developed tool which reports any coverage gaps on a monthly basis to the local market. The local network management team then monitors these reports monthly and remediates accordingly.</p>
<p>Dermatology</p>	<p><i>Cook,Kittson,Koochiching,Lake,Lake Of The Woods,Roseau,St. Louis,Beltrami</i></p>	<p>1</p>	<p>We found no providers physically present in northeastern Beltrami County, all of Cook County, northwestern Kittson County, north central Koochiching County, eastern Lake County, central Lake of the Woods County, northeastern Roseau County, and northwestern St. Louis County.</p> <p>In an effort to determine whether or not there was a relevant provider in the geographical area, we used various tools including our internal provider radius search tool, the national NPI registry, other publicly available directories and Google searches. Searches were based on distance and taxonomies that correlated to the appropriate specialties. Where we found no providers, we tested our search results via comparison with other plans' networks. In order to fill these gaps, we have an established internal process and developed tool which reports any coverage gaps on a monthly basis to the local market. The local network management team then monitors these reports monthly and remediates accordingly.</p>
<p>Endocrinology</p>	<p><i>Beltrami,Cook,Jackson,Kittson,Koochiching,Lake,Lake Of The Woods,Marshall,Roseau,St. Louis,Pennington,Big Stone</i></p>	<p>1</p>	<p>We found no providers physically present in northwestern Beltrami County, western Big Stone County, all of Cook County, southern Jackson county, northern Kittson County, north central Koochiching County, eastern Lake County, all of Lake of the Woods County, northeastern Marshall County, northeastern Pennington County, central Roseau County, and northwestern St. Louis County.</p> <p>In an effort to determine whether or not there was a relevant provider in the geographical area, we used various tools including our internal provider radius search tool, the national NPI registry, other publicly available directories and Google searches. Searches were based on distance and taxonomies that correlated to the appropriate specialties. Where we found no providers, we tested our search results via comparison with other plans' networks. In order to fill these gaps, we have an established internal process and developed tool which reports any coverage gaps on a monthly basis to the local market. The local network management team then monitors these reports monthly and remediates accordingly.</p>

Gastroenterology	,Cook	1	<p>We found no providers physically present in eastern Cook County.</p> <p>In an effort to determine whether or not there was a relevant provider in the geographical area, we used various tools including our internal provider radius search tool, the national NPI registry, other publicly available directories and Google searches. Searches were based on distance and taxonomies that correlated to the appropriate specialties. Where we found no providers, we tested our search results via comparison with other plans' networks. In order to fill these gaps, we have an established internal process and developed tool which reports any coverage gaps on a monthly basis to the local market. The local network management team then monitors these reports monthly and remediates accordingly.</p>
General Surgery	Cook	1	<p>We found no providers physically present in eastern Cook County.</p> <p>In an effort to determine whether or not there was a relevant provider in the geographical area, we used various tools including our internal provider radius search tool, the national NPI registry, other publicly available directories and Google searches. Searches were based on distance and taxonomies that correlated to the appropriate specialties. Where we found no providers, we tested our search results via comparison with other plans' networks. In order to fill these gaps, we have an established internal process and developed tool which reports any coverage gaps on a monthly basis to the local market. The local network management team then monitors these reports monthly and remediates accordingly.</p>
Genetics	,Becker,Beltrami,Big Stone,Clearwater,Hubbard,Kittson,Koochiching,Lac Qui Parle,Lake Of The Woods,Mahnomen,Marshall,Pennington,Polk,Red Lake,Roseau,Traverse	1	<p>We found no providers physically present in eastern Becker County, west central Beltrami County, central Big Stone County, all of Clearwater County, northwestern Hubbard County, northern Kittson County, north central Koochiching County, northwestern Lac Qui Parle County, all of Lake of the Woods County, eastern Mahnomen County, northeastern Marshall County, eastern Pennington County, eastern Polk County, eastern Red Lake County, central Roseau County, and western Traverse County.</p> <p>In an effort to determine whether or not there was a relevant provider in the geographical area, we used various tools including our internal provider radius search tool, the national NPI registry, other publicly available directories and Google searches. Searches were based on distance and taxonomies that correlated to the appropriate specialties. Where we found no providers, we tested our search results via comparison with other plans' networks. In order to fill these gaps, we have an established internal process and developed tool which reports any coverage gaps on a monthly basis to the local market. The local network management team then monitors these reports monthly and remediates accordingly.</p>
Mental health providers	Beltrami,Cook,Itasca,Kittson,Koochiching,Lake,Lake Of The Woods,Marshall,St. Louis,Clearwater,Roseau	1	<p>We found no providers physically present in northern Beltrami County, northern Clearwater County, northwestern Cook County, northwestern Itasca County, east central Kittson County, southwestern Koochiching County, northeastern Lake County, northern and southwestern Lake of the Woods County, northern Marshall County, southwestern Roseau County, and northern St. Louis County.</p> <p>In an effort to determine whether or not there was a relevant provider in the geographical area, we used various tools including our internal provider radius search tool, the national NPI registry, other publicly available directories and Google searches. Searches were based on distance and taxonomies that correlated to the appropriate specialties. Where we found no providers, we tested our search results via comparison with other plans' networks. In order to fill these gaps, we have an established internal process and developed tool which reports any coverage gaps on a monthly basis to the local market. The local network management team then monitors these reports monthly and remediates accordingly.</p>
Nephrology	,Cook,Big Stone,Pope,Stevens,Swift	1	<p>We found no providers physically present in eastern Big Stone County, eastern Cook County, southern Pope County, southern Stevens County, and northern Swift County.</p> <p>In an effort to determine whether or not there was a relevant provider in the geographical area, we used various tools including our internal provider radius search tool, the national NPI registry, other publicly available directories and Google searches. Searches were based on distance and taxonomies that correlated to the appropriate specialties. Where we found no providers, we tested our search results via comparison with other plans' networks. In order to fill these gaps, we have an established internal process and developed tool which reports any coverage gaps on a monthly basis to the local market. The local network management team then monitors these reports monthly and remediates accordingly.</p>

Please use additional sheet if needed

As part of this waiver request for all reason codes, a carrier must demonstrate with specific data that the geographic access standards cannot be met in a particular service area or part of a service area and also state what steps were and will be taken to address the network inadequacy (MN Statutes § 62K.10, subdivision 5).

Reason Codes:

1. Carrier has conducted a good faith search for providers and determined that there are no providers physically present in the service area of the type requested in the waiver. MDH will not grant a waiver for this reason code unless the carrier demonstrates, with specific information, that there are no providers physically present in the part(s) of the service area for which the waiver is sought. Specific information may include provider directories and sources consulted, physical geography that affects the location of providers, or other information that affects the availability and location of providers. Telemedicine may be used as a means to provide access when there are no providers physically present to meet the standard. The carrier should describe how it will assess the availability of providers who begin practice in the service area where the standard cannot currently be met.
2. Provider does not meet carrier's credentialing requirements. Carrier must cite the reason(s) provider does not meet carrier's credentialing requirements.
3. Carrier has made a good faith effort to contract with provider and offered a contract at the same/similar rate as other providers of the same provider type in the network, and provider has refused to accept a contract. A carrier representative must attest, below, that a contract was offered at same/similar rates and provider refused to contract.
4. Other: Please describe why geographic access standards cannot be met. Please also describe how access will be provided for this provider type for the residents of the affected county or counties.

Attestation for the Request for Waiver

The undersigned attests that he/she is a representative of the carrier with personal knowledge of the network and reasons for the above waiver requests, and that the waiver requests meet the requirements for the waiver, as outlined above. The undersigned also attests that good faith efforts have been made to locate and contract with providers, as outlined above, and that if providers become available in the service area, carrier will make a good faith effort to contract with said providers at same or similar rates as other providers of the same type in carrier's network.

Manny Munson-Regala, UnitedHealthcare
Name, Company, Title

9/7/2018
Date Attestation Signed

Provider Type	County	Reason Code	Notes
<i>Neurology and Neurological Surgery</i>	<i>,Cook</i>	<i>1</i>	<p>We found no providers physically present in eastern Cook County.</p> <p>In an effort to determine whether or not there was a relevant provider in the geographical area, we used various tools including our internal provider radius search tool, the national NPI registry, other publicly available directories and Google searches. Searches were based on distance and taxonomies that correlated to the appropriate specialties. Where we found no providers, we tested our search results via comparison with other plans' networks. In order to fill these gaps, we have an established internal process and developed tool which reports any coverage gaps on a monthly basis to the local market. The local network management team then monitors these reports monthly and remediates accordingly.</p>
<i>Obstetrics and Gynecology</i>	<i>Cook</i>	<i>1</i>	<p>We found no providers physically present in eastern Cook County.</p> <p>In an effort to determine whether or not there was a relevant provider in the geographical area, we used various tools including our internal provider radius search tool, the national NPI registry, other publicly available directories and Google searches. Searches were based on distance and taxonomies that correlated to the appropriate specialties. Where we found no providers, we tested our search results via comparison with other plans' networks. In order to fill these gaps, we have an established internal process and developed tool which reports any coverage gaps on a monthly basis to the local market. The local network management team then monitors these reports monthly and remediates accordingly.</p>
<i>Oncology</i>	<i>,Cook,Lake</i>	<i>1</i>	<p>We found no providers physically present in all of Cook County and eastern Lake County.</p> <p>In an effort to determine whether or not there was a relevant provider in the geographical area, we used various tools including our internal provider radius search tool, the national NPI registry, other publicly available directories and Google searches. Searches were based on distance and taxonomies that correlated to the appropriate specialties. Where we found no providers, we tested our search results via comparison with other plans' networks. In order to fill these gaps, we have an established internal process and developed tool which reports any coverage gaps on a monthly basis to the local market. The local network management team then monitors these reports monthly and remediates accordingly.</p>
<i>Ophthalmology</i>	<i>Cook,Kittson</i>	<i>1</i>	<p>We found no providers physically present in eastern Cook County or northwestern Kittson County.</p> <p>In an effort to determine whether or not there was a relevant provider in the geographical area, we used various tools including our internal provider radius search tool, the national NPI registry, other publicly available directories and Google searches. Searches were based on distance and taxonomies that correlated to the appropriate specialties. Where we found no providers, we tested our search results via comparison with other plans' networks. In order to fill these gaps, we have an established internal process and developed tool which reports any coverage gaps on a monthly basis to the local market. The local network management team then monitors these reports monthly and remediates accordingly.</p>
<i>Orthopedic Surgery</i>	<i>Cook</i>	<i>1</i>	<p>We found no providers physically present in eastern Cook County.</p> <p>In an effort to determine whether or not there was a relevant provider in the geographical area, we used various tools including our internal provider radius search tool, the national NPI registry, other publicly available directories and Google searches. Searches were based on distance and taxonomies that correlated to the appropriate specialties. Where we found no providers, we tested our search results via comparison with other plans' networks. In order to fill these gaps, we have an established internal process and developed tool which reports any coverage gaps on a monthly basis to the local market. The local network management team then monitors these reports monthly and remediates accordingly.</p>

<p><i>Otolaryngology</i></p>	<p>,Cook</p>	<p>1</p>	<p>We found no providers physically present in eastern Cook County.</p> <p>In an effort to determine whether or not there was a relevant provider in the geographical area, we used various tools including our internal provider radius search tool, the national NPI registry, other publicly available directories and Google searches. Searches were based on distance and taxonomies that correlated to the appropriate specialties. Where we found no providers, we tested our search results via comparison with other plans' networks. In order to fill these gaps, we have an established internal process and developed tool which reports any coverage gaps on a monthly basis to the local market. The local network management team then monitors these reports monthly and remediates accordingly.</p>
<p><i>Physical Medicine and Rehabilitation and Occupational Medicine</i></p>	<p>,Big Stone,Cook,Kittson,Lac Qui Parle,Lake Of The Woods,Lincoln,Lyon,Roseau,Yellow Medicine</p>	<p>1</p>	<p>We found no providers physically present in southern Big Stone County, eastern Cook County, northwestern Kittson County, western Lac qui Parle County, north central Lake of the Woods County, northern Lincoln County, northwestern Lyon County, northeastern Roseau County, and western Yellow Medicine County.</p> <p>In an effort to determine whether or not there was a relevant provider in the geographical area, we used various tools including our internal provider radius search tool, the national NPI registry, other publicly available directories and Google searches. Searches were based on distance and taxonomies that correlated to the appropriate specialties. Where we found no providers, we tested our search results via comparison with other plans' networks. In order to fill these gaps, we have an established internal process and developed tool which reports any coverage gaps on a monthly basis to the local market. The local network management team then monitors these reports monthly and remediates accordingly.</p>
<p><i>Reconstructive Surgery</i></p>	<p>,Becker,Beltrami,Big Stone,Cass,Chippewa,Clearwater,Cook,Hubbard,Itasca,Kandiyohi,Koochiching,Lac Qui Parle,Lake,Lake Of The Woods,Lincoln,Lyon,Mahnomen,Marshall,Murray,Pennington,Polk,Red Lake,Redwood,Renville,Roseau,St. Louis,Traverse,Yellow Medicine</p>	<p>1</p>	<p>We found no providers physically present in eastern Becker County, all of Beltrami County, all of Big Stone County, northern Cass County, southern Chippewa County, all of Clearwater County, central Cook County, northern Hubbard County, western Itasca County, southwestern Kandiyohi County, central Koochiching County, all of Lac Qui Parle County, northeastern Lake County, all of Lake of the Woods County, north central Lincoln County, central Lyon County, eastern Mahnomen County, eastern Marshall County, northern Murray County, eastern Pennington County, eastern Polk County, eastern Red Lake County, western Redwood County, western Renville County, eastern Roseau County, northwestern St. Louis County, western Traverse County, and all of Yellow Medicine County.</p> <p>In an effort to determine whether or not there was a relevant provider in the geographical area, we used various tools including our internal provider radius search tool, the national NPI registry, other publicly available directories and Google searches. Searches were based on distance and taxonomies that correlated to the appropriate specialties. Where we found no providers, we tested our search results via comparison with other plans' networks. In order to fill these gaps, we have an established internal process and developed tool which reports any coverage gaps on a monthly basis to the local market. The local network management team then monitors these reports monthly and remediates accordingly.</p>
<p><i>Pulmonary Disease</i></p>	<p>Beltrami,Cook,Kittson,Lake Of The Woods,Marshall,Roseau</p>	<p>1</p>	<p>We found no providers physically present in northwestern Beltrami County, eastern Cook County, north central Kittson County, central Lake of the Woods County, northeastern Marshall County, and central Roseau County.</p> <p>In an effort to determine whether or not there was a relevant provider in the geographical area, we used various tools including our internal provider radius search tool, the national NPI registry, other publicly available directories and Google searches. Searches were based on distance and taxonomies that correlated to the appropriate specialties. Where we found no providers, we tested our search results via comparison with other plans' networks. In order to fill these gaps, we have an established internal process and developed tool which reports any coverage gaps on a monthly basis to the local market. The local network management team then monitors these reports monthly and remediates accordingly.</p>

<p><i>Physical Therapy, Occupational Therapy and Speech Therapy</i></p>	<p><i>,Koochiching,St. Louis</i></p>	<p>1</p>	<p>We found no providers physically present in northeastern Koochiching County and northwestern St. Louis County.</p> <p>In an effort to determine whether or not there was a relevant provider in the geographical area, we used various tools including our internal provider radius search tool, the national NPI registry, other publicly available directories and Google searches. Searches were based on distance and taxonomies that correlated to the appropriate specialties. Where we found no providers, we tested our search results via comparison with other plans' networks. In order to fill these gaps, we have an established internal process and developed tool which reports any coverage gaps on a monthly basis to the local market. The local network management team then monitors these reports monthly and remediates accordingly.</p>
<p><i>Thoracic Surgery</i></p>	<p><i>Aitkin,Beltrami,Cass,Cook,Houston,Hubbard,Koochiching,Lake,Lake Of The Woods,,St. Louis,Itasca</i></p>	<p>1</p>	<p>We found no providers physically present in north central Aitkin County, eastern Beltrami County, north central Cass County, all of Cook County, southeastern Houston County, eastern Hubbard County, central Itasca County, all of Koochiching County, north central Lake County, southeastern Lake of the Woods County, and north central St. Louis County.</p> <p>In an effort to determine whether or not there was a relevant provider in the geographical area, we used various tools including our internal provider radius search tool, the national NPI registry, other publicly available directories and Google searches. Searches were based on distance and taxonomies that correlated to the appropriate specialties. Where we found no providers, we tested our search results via comparison with other plans' networks. In order to fill these gaps, we have an established internal process and developed tool which reports any coverage gaps on a monthly basis to the local market. The local network management team then monitors these reports monthly and remediates accordingly.</p>
<p><i>Urology</i></p>	<p><i>,Cook,Kittson,Lake Of The Woods,Roseau</i></p>	<p>1</p>	<p>We found no providers physically present in eastern Cook County, northern Kittson County, central Lake of the Woods County, and northeastern Roseau County.</p> <p>In an effort to determine whether or not there was a relevant provider in the geographical area, we used various tools including our internal provider radius search tool, the national NPI registry, other publicly available directories and Google searches. Searches were based on distance and taxonomies that correlated to the appropriate specialties. Where we found no providers, we tested our search results via comparison with other plans' networks. In order to fill these gaps, we have an established internal process and developed tool which reports any coverage gaps on a monthly basis to the local market. The local network management team then monitors these reports monthly and remediates accordingly.</p>
<p><i>Vascular Surgery</i></p>	<p><i>,Cook,Lake,Houston</i></p>	<p>1</p>	<p>We found no providers physically present in northeastern Cook County, southeastern Houston County, and northeastern Lake County.</p> <p>In an effort to determine whether or not there was a relevant provider in the geographical area, we used various tools including our internal provider radius search tool, the national NPI registry, other publicly available directories and Google searches. Searches were based on distance and taxonomies that correlated to the appropriate specialties. Where we found no providers, we tested our search results via comparison with other plans' networks. In order to fill these gaps, we have an established internal process and developed tool which reports any coverage gaps on a monthly basis to the local market. The local network management team then monitors these reports monthly and remediates accordingly.</p>
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