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MANAGED CARE SYSTEMS
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Request for Waiver

Plan Year: 2020

Please ensure that information contained on this waiver request coincides with information provided on the geographical access maps and provider list submitted with this application.

1. Name and Title of Person Submitting this Document:

Carrier	Name Network	Network ID	Reason Code 4: Network Structure*
Blue Plus	Blue Plus Southeast MN Network	MN007	ACO
Name	Title	Date	Reason Code 4: Enrollees in Network*
Eric Hoag	Vice President, Provider Relations	5/24/2019	2006

2. By submitting this form, the above-referenced confirms:

- A. That person submitting this request has personal knowledge of the network contracting process involved in this submission; and
- B. That access cannot be met for the following provider type(s). Include the county and reason(s) for not meeting the requirements.

Provider Type	County	Reason Code	Notes	Affected Enrollees*	Percent Not Covered*
General Hospital facilities	Fillmore	4	Blue Plus Southeast MN plans are offered at a lower cost since eligible individuals agree to use a more focused network of Southeast MN Network providers and facilities. Enrollees can choose to see any licensed provider in the Southeast MN Network for covered services without a referral. For routine or non-emergent medical services outside of Southeast MN Network, enrollees will need prior approval to receive in-network benefits. Southeast MN providers partner to coordinate the care of ACO members to ensure an exceptional member experience, reduce the duplication of services and reduce the cost of care.	100	10
Cardiac Surgery	Faribault, Martin, Nicollet, Watonwa	4	Blue Plus Southeast MN plans are offered at a lower cost since eligible individuals agree to use a more focused network of Southeast MN Network providers and facilities. Enrollees can choose to see any licensed provider in the Southeast MN Network for covered services without a referral. For routine or non-emergent medical services outside of Southeast MN Network, enrollees will need prior approval to receive in-network benefits. Southeast MN providers partner to coordinate the care of ACO members to ensure an exceptional member experience, reduce the duplication of services and reduce the cost of care.		

<i>Colon and Rectal Surgery</i>	<i>Houston, Martin</i>	<i>1</i>	<p>Based on a review of internal records and the online directories (between April 1-8, 2019) of several partner organizations including Avera Health, Sanford Health, and Mayo Clinic who have a presence in or near the listed counties, as well as independent providers serving these counties, no colorectal surgeons are available to cover 100% of these areas. As a result, waivers are requested. Members can access colon and rectal surgery care Mayo Clinic in Mower and Olmsted counties.</p> <p>On at most a bi-annual basis we will continue to assess network adequacy as new providers become available. Market providers will be approached in the summer of 2019 to determine whether telemedicine, outreach clinics, or mobile health providers offer feasible, cost-effective solutions for filling these network gaps.</p>		
<i>Colon and Rectal Surgery</i>	<i>Faribault, Houston, Martin, Nicollet, Watonwan</i>	<i>4</i>	<p>Blue Plus Southeast MN plans are offered at a lower cost since eligible individuals agree to use a more focused network of Southeast MN Network providers and facilities. Enrollees can choose to see any licensed provider in the Southeast MN Network for covered services without a referral. For routine or non-emergent medical services outside of Southeast MN Network, enrollees will need prior approval to receive in-network benefits. Southeast MN providers partner to coordinate the care of ACO members to ensure an exceptional member experience, reduce the duplication of services and reduce the cost of care.</p>		
<i>Genetics</i>	<i>Houston, Martin</i>	<i>4</i>	<p>Blue Plus Southeast MN plans are offered at a lower cost since eligible individuals agree to use a more focused network of Southeast MN Network providers and facilities. Enrollees can choose to see any licensed provider in the Southeast MN Network for covered services without a referral. For routine or non-emergent medical services outside of Southeast MN Network, enrollees will need prior approval to receive in-network benefits. Southeast MN providers partner to coordinate the care of ACO members to ensure an exceptional member experience, reduce the duplication of services and reduce the cost of care.</p>		
<i>Thoracic Surgery</i>	<i>Martin, Nicollet, Watonwan, Faribault</i>	<i>4</i>	<p>Blue Plus Southeast MN plans are offered at a lower cost since eligible individuals agree to use a more focused network of Southeast MN Network providers and facilities. Enrollees can choose to see any licensed provider in the Southeast MN Network for covered services without a referral. For routine or non-emergent medical services outside of Southeast MN Network, enrollees will need prior approval to receive in-network benefits. Southeast MN providers partner to coordinate the care of ACO members to ensure an exceptional member experience, reduce the duplication of services and reduce the cost of care.</p>		
<i>Vascular Surgery</i>	<i>Houston, Martin, Nicollet, Watonwan, Faribault</i>	<i>4</i>	<p>Blue Plus Southeast MN plans are offered at a lower cost since eligible individuals agree to use a more focused network of Southeast MN Network providers and facilities. Enrollees can choose to see any licensed provider in the Southeast MN Network for covered services without a referral. For routine or non-emergent medical services outside of Southeast MN Network, enrollees will need prior approval to receive in-network benefits. Southeast MN providers partner to coordinate the care of ACO members to ensure an exceptional member experience, reduce the duplication of services and reduce the cost of care.</p>		
<i>Pediatric Services Providers</i>	<i>Fillmore</i>	<i>4</i>	<p>Blue Plus Southeast MN plans are offered at a lower cost since eligible individuals agree to use a more focused network of Southeast MN Network providers and facilities. Enrollees can choose to see any licensed provider in the Southeast MN Network for covered services without a referral. For routine or non-emergent medical services outside of Southeast MN Network, enrollees will need prior approval to receive in-network benefits. Southeast MN providers partner to coordinate the care of ACO members to ensure an exceptional member experience, reduce the duplication of services and reduce the cost of care.</p>	<i>100</i>	<i>30</i>

Pediatric Services Providers	Houston	4	Blue Plus Southeast MN plans are offered at a lower cost since eligible individuals agree to use a more focused network of Southeast MN Network providers and facilities. Enrollees can choose to see any licensed provider in the Southeast MN Network for covered services without a referral. For routine or non-emergent medical services outside of Southeast MN Network, enrollees will need prior approval to receive in-network benefits. Southeast MN providers partner to coordinate the care of ACO members to ensure an exceptional member experience, reduce the duplication of services and reduce the cost of care.	87	1
Reconstructive Surgery	Martin	1	Based on a review of internal records and the online directories (between April 1-8, 2019) of several partner organizations including Avera Health, Sanford Health, and Mayo Clinic who have a presence in or near the listed counties, as well as independent providers serving these counties, no reconstructive surgeons are available to cover 100% of these areas. As a result, waivers are requested. Members can access colon and rectal surgery care Mayo Clinic Blue Earth, Waseca, Freeborn and Mower counties. On at most a bi-annual basis we will continue to assess network adequacy as new providers become available. Market providers will be approached in the summer of 2019 to determine whether telemedicine, outreach clinics, or mobile health providers offer feasible, cost-effective solutions for filling these network gaps.		
<select one>	<select all that apply>	<select one>			
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Please use additional sheet if needed

***Only for Reason Code 4, Network Structure, Enrollees in Network, Affected Enrollees, and Percent Not Covered only needed if reason code is 4 and provider type is Primary Care, Pediatric Services Providers (Primary Care), General Hospital and Mental Health.**

As part of this waiver request for all reason codes, a carrier must demonstrate with specific data that the geographic access standards cannot be met in a particular service area or part of a service area and also state what steps were and will be taken to address the network inadequacy (MN Statutes § 62K.10, subdivision 5).

Reason Codes:

- Carrier has conducted a good faith search for providers and determined that there are no providers physically present in the service area of the type requested in the waiver. MDH will not grant a waiver for this reason code unless the carrier demonstrates, with specific information, that there are no providers physically present in the part(s) of the service area for which the waiver is sought. Specific information may include provider directories and sources consulted, physical geography that affects the location of providers, or other information that affects the availability and location of providers. Telemedicine may be used as a means to provide access when there are no providers physically present to meet the standard. The carrier should describe how it will assess the availability of providers who begin practice in the service area where the standard cannot currently be met. State what steps will be taken to address the network inadequacy.
- Provider does not meet carrier's credentialing requirements. Carrier must cite the reason(s) provider does not meet carrier's credentialing requirements. State what steps were and will be taken to address the network inadequacy.
- Carrier has made a good faith effort to contract with provider and provider has refused to accept a contract. State what steps were and will be taken to address the network inadequacy.
- For all Reason Code 4, you must state the following information:**
 - Specify the network structure: ACO or Narrow Network. (In Section 1 above.)
 - State the total number of estimated enrollees in the network as of the submission date of waiver. (In section 1 above.)
 - State why the geographic access standards cannot be met. Explain why full geographic access is not possible with this network design.

d. State how access will be provided for this provider type for the enrollees of the affected county.

Additionally, for Reason Code 4, only for **Primary Care, Pediatric Services Providers [Primary Care], General Hospital and Mental Health provider types**, you must select only one county per line. See the Provider Network Adequacy Instruction for further direction. If the carrier would like to request a waiver for an additional county for the same provider type, they will need to add an additional line to allow for the specific additional information to be provided. For these same 4 provider types, the carrier must also complete the following fields:

- e. State the total number of estimated enrollees affected in the county not meeting the geographic standard as of the submission date of waiver.
- f. State the estimated percentage of area in that county that is not covered.

Attestation for the Request for Waiver

The undersigned attests that he/she is a representative of the carrier with personal knowledge of the network and reasons for the above waiver requests, and that the waiver requests meet the requirements for the waiver, as outlined above. The undersigned also attests that good faith efforts have been made to locate and contract with providers, as outlined above, and that if providers become available in the service area, carrier will make a good faith effort to contract with said providers.

Eric Hoag, Blue Cross Blue Shield of Minnesota, Vice President, Provider Relations
Name, Company, Title

May 24, 2019
Date Attestation Signed