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## Request for Waiver

Plan Year: 2020

Please ensure that information contained on this waiver request coincides with information provided on the geographical access maps and provider list submitted with this application.

1. Name and Title of Person Submitting this Document:

Carrier	Name Network	Network ID	Reason Code 4: Network Structure*
Sanford Health Plan of Minnesota	Sanford Health Plan of Minnesota Simplicity Network	MNN001	ACO
Name	Title	Date	Reason Code 4: Enrollees in Network*
Beth Shoemaker	Manager, Provider Relations	5/23/2019	

2. By submitting this form, the above-referenced confirms:

- A. That person submitting this request has personal knowledge of the network contracting process involved in this submission; and
- B. That access cannot be met for the following provider type(s). Include the county and reason(s) for not meeting the requirements.

Provider Type	County	Reason Code	Notes	Affected Enrollees*	Percent Not Covered*
<i>General Hospital facilities</i>	<i>Beltrami, Lake Of The Woods, Marshall, Roseau</i>	<i>1</i>	Utilized Quest Analytics tool to search for providers. If the Quest tool produces providers in the future, Sanford Health Plan will make a good faith effort to contract with them when coverage is not currently present. Sanford Health Plan currently reviews networks for new providers on an annual basis. For routine or non-emergent medical services outside of the Sanford Health Plan of Minnesota Simplicity network, members will need prior approval to receive in-network benefits.		
<i>Primary Care providers</i>	<i>Beltrami, Lake Of The Woods, Marshall</i>	<i>1</i>	Utilized Quest Analytics tool to search for providers. If the Quest tool produces providers in the future, Sanford Health Plan will make a good faith effort to contract with them when coverage is not currently present. Sanford Health Plan currently reviews networks for new providers on an annual basis. For routine or non-emergent medical services outside of the Sanford Health Plan of Minnesota Simplicity network, members will need prior approval to receive in-network benefits. Members are able to utilize telehealth and telemedicine services as well.		

<p><i>Mental health providers</i></p>	<p><i>Beltrami, Lake Of The Woods, Roseau, Marshall, Clearwater</i></p>	<p>1</p>	<p>Utilized Quest Analytics tool to search for providers. If the Quest tool produces providers in the future, Sanford Health Plan will make a good faith effort to contract with them when coverage is not currently present. Sanford Health Plan currently reviews networks for new providers on an annual basis. For routine or non-emergent medical services outside of the Sanford Health Plan of Minnesota Simplicity network, members will need prior approval to receive in-network benefits. Members are able to utilize telehealth and telemedicine services as well.</p>		
<p><i>Pediatric Services Providers</i></p>	<p><i>Kittson, Marshall, Roseau, Lake Of The Woods, Beltrami, Clearwater, Stearns, Traverse, Stevens, Big Stone, Swift, Chippewa, Lac Qui Parle, Yellow Medicine, Renville, Pope</i></p>	<p>1</p>	<p>Utilized Quest Analytics tool to search for providers. If the Quest tool produces providers in the future, Sanford Health Plan will make a good faith effort to contract with them when coverage is not currently present. Sanford Health Plan currently reviews networks for new providers on an annual basis. For routine or non-emergent medical services outside of the Sanford Health Plan of Minnesota Simplicity network, members will need prior approval to receive in-network benefits. Members are able to utilize telehealth and telemedicine services as well.</p>		
<p><i>Allergy, Immunology and Rheumatology</i></p>	<p><i>Lyon, Beltrami, Lake Of The Woods, Roseau, Kittson</i></p>	<p>1</p>	<p>Utilized Quest Analytics tool to search for providers. If the Quest tool produces providers in the future, Sanford Health Plan will make a good faith effort to contract with them when coverage is not currently present. Sanford Health Plan currently reviews networks for new providers on an annual basis. For routine or non-emergent medical services outside of the Sanford Health Plan of Minnesota Simplicity network, members will need prior approval to receive in-network benefits. Members are able to utilize telehealth and telemedicine services as well.</p>		
<p><i>Anesthesiology Physicians and Certified Registered Nurse Anesthetists</i></p>	<p><i>Beltrami, Lake Of The Woods, Roseau</i></p>	<p>1</p>	<p>Utilized Quest Analytics tool to search for providers. If the Quest tool produces providers in the future, Sanford Health Plan will make a good faith effort to contract with them when coverage is not currently present. Sanford Health Plan currently reviews networks for new providers on an annual basis. Members who receive services from an out of network provider will receive in-network benefits.</p>		
<p><i>Cardiac Surgery</i></p>	<p><i>Kittson, Roseau, Lake Of The Woods, Beltrami, Marshal, Pennington, Red Lake, Clearwater, Mahnomen, Otter Tail, Dougla, Grant, Traverse, Stevens, Pope, Big Stone, Swift, Kandiyohi, Lac Qui Parle, Chippewa, Yellow Medicin, Renville, McLeod, Sibley, Redwood, Lyon, Lincoln, Brown, Nicollet, Blue Earth, Watonwan, Nobles, Jackson, Martin, Polk, Becker, Cottonwood, Murray, Meeker, Hubbard, Wilkin</i></p>	<p>1</p>	<p>Utilized Quest Analytics tool to search for providers. If the Quest tool produces providers in the future, Sanford Health Plan will make a good faith effort to contract with them when coverage is not currently present. Sanford Health Plan currently reviews networks for new providers on an annual basis. For routine or non-emergent medical services outside of the Sanford Health Plan of Minnesota Simplicity network, members will need prior approval to receive in-network benefits.</p>		

<p><b>Colon and Rectal Surgery</b></p>	<p><i>Kittson, Roseau, Lake Of The Woods, Marshall, Beltrami, Pennington, Red Lake, Polk, Clearwater, Mahnomon, Becker, Otter Tail, Wilkin, Traverse, Grant, Douglas, Stevens, Big Stone, Lac Qui Parle, Yellow Medicine, Lincoln, Lyon, Redwood, Pipestone, Murray, Cottonwood, Jackson, Nobles, Rock, Marti, Hubbard</i></p>	<p>1</p>	<p>Utilized Quest Analytics tool to search for providers. If the Quest tool produces providers in the future, Sanford Health Plan will make a good faith effort to contract with them when coverage is not currently present. Sanford Health Plan currently reviews networks for new providers on an annual basis. For routine or non-emergent medical services outside of the Sanford Health Plan of Minnesota Simplicity network, members will need prior approval to receive in-network benefits.</p>		
<p><b>Pediatric Dental Care</b></p>	<p><i>Roseau, Lake Of The Woods, Marshall, Beltrami, Pennington, Becker, Otter Tail, Douglas, Pope, Stearns, Swift, Kandiyohi, Meeker</i></p>	<p>4</p>	<p>For Pediatric Dental Services, members may utilize Out-of-Network providers the same as in-network. This means that services from out of network providers will be covered at an In-Network rate for covered Pediatric Dental EHB's.</p>		
<p><b>Dermatology</b></p>	<p><i>Kittson, Roseau, Lake Of The Woods, Beltrami, Traverse, Grant, Stevens, Big Stone, Lincoln, Lyon, Redwood, Murray, Cottonwood</i></p>	<p>1</p>	<p>Utilized Quest Analytics tool to search for providers. If the Quest tool produces providers in the future, Sanford Health Plan will make a good faith effort to contract with them when coverage is not currently present. Sanford Health Plan currently reviews networks for new providers on an annual basis. For routine or non-emergent medical services outside of the Sanford Health Plan of Minnesota Simplicity network, members will need prior approval to receive in-network benefits. Members are able to utilize telehealth and telemedicine services as well.</p>		
<p><b>Endocrinology</b></p>	<p><i>Kittson, Roseau, Lake Of The Wood, Beltrami, Marshall, Pennington, Stearns, Meeker, Kandiyohi, Chippewa, Renville</i></p>	<p>1</p>	<p>Utilized Quest Analytics tool to search for providers. If the Quest tool produces providers in the future, Sanford Health Plan will make a good faith effort to contract with them when coverage is not currently present. Sanford Health Plan currently reviews networks for new providers on an annual basis. For routine or non-emergent medical services outside of the Sanford Health Plan of Minnesota Simplicity network, members will need prior approval to receive in-network benefits. Members are able to utilize telehealth and telemedicine services as well.</p>		

Genetics	Kittson, Roseau, Lake Of The Woods, Beltrami, Marshall, Pennington, Red Lake, Polk, Clearwater, Mahnomon, Becker, Otter Tail, Douglas, Grant, Traverse, Stevens, Pope, Big Stone, Swift, Kandiyohi, Meeker, Chippewa, Lac Qui Parle, Yellow Medicine, McLeod, Sibley, Nicollet, Redwood, Lyon, Lincoln, Murray, Cottonwood, Watonwan, Brown, Blue Earth, Martin, Jackson, Nobles, Renville, Hubbard, Wilkin	1	Utilized Quest Analytics tool to search for providers. If the Quest tool produces providers in the future, Sanford Health Plan will make a good faith effort to contract with them when coverage is not currently present. Sanford Health Plan currently reviews networks for new providers on an annual basis. For routine or non-emergent medical services outside of the Sanford Health Plan of Minnesota Simplicity network, members will need prior approval to receive in-network benefits. Members are able to utilize telehealth and telemedicine services as well.		
Nephrology	Douglas	1	Utilized Quest Analytics tool to search for providers. If the Quest tool produces providers in the future, Sanford Health Plan will make a good faith effort to contract with them when coverage is not currently present. Sanford Health Plan currently reviews networks for new providers on an annual basis. For routine or non-emergent medical services outside of the Sanford Health Plan of Minnesota Simplicity network, members will need prior approval to receive in-network benefits. Members are able to utilize telehealth and telemedicine services as well.		
Ophthalmology	Lake Of The Woods, Beltrami	1	Utilized Quest Analytics tool to search for providers. If the Quest tool produces providers in the future, Sanford Health Plan will make a good faith effort to contract with them when coverage is not currently present. Sanford Health Plan currently reviews networks for new providers on an annual basis. For routine or non-emergent medical services outside of the Sanford Health Plan of Minnesota Simplicity network, members will need prior approval to receive in-network benefits. Members are able to utilize telehealth and telemedicine services as well.		
Orthopedic Surgery	Lake Of The Woods, Beltrami	1	Utilized Quest Analytics tool to search for providers. If the Quest tool produces providers in the future, Sanford Health Plan will make a good faith effort to contract with them when coverage is not currently present. Sanford Health Plan currently reviews networks for new providers on an annual basis. For routine or non-emergent medical services outside of the Sanford Health Plan of Minnesota Simplicity network, members will need prior approval to receive in-network benefits.		
Pediatric Specialty Providers	Kittson, Roseau, Lake Of The Woods, Beltrami, Traverse	1	Utilized Quest Analytics tool to search for providers. If the Quest tool produces providers in the future, Sanford Health Plan will make a good faith effort to contract with them when coverage is not currently present. Sanford Health Plan currently reviews networks for new providers on an annual basis. For routine or non-emergent medical services outside of the Sanford Health Plan of Minnesota Simplicity network, members will need prior approval to receive in-network benefits. Members are able to utilize telehealth and telemedicine services as well.		

<i>Physical Medicine and Rehabilitation and Occupational Medicine</i>	<i>Kittson, Roseau, Lake Of The Woods, Big Stone, Chippewa, Lac Qui Parle, Yellow Medicine</i>	1	Utilized Quest Analytics tool to search for providers. If the Quest tool produces providers in the future, Sanford Health Plan will make a good faith effort to contract with them when coverage is not currently present. Sanford Health Plan currently reviews networks for new providers on an annual basis.		
<i>Pulmonary Disease</i>	<i>Roseau, Lake Of The Woods, Marshall, Beltrami, Chippewa, Lac Qui Parle, Yellow Medicine, Redwood, Lyon, Renville, Traverse</i>	1	Utilized Quest Analytics tool to search for providers. If the Quest tool produces providers in the future, Sanford Health Plan will make a good faith effort to contract with them when coverage is not currently present. Sanford Health Plan currently reviews networks for new providers on an annual basis. For routine or non-emergent medical services outside of the Sanford Health Plan of Minnesota Simplicity network, members will need prior approval to receive in-network benefits. Members are able to utilize telehealth and telemedicine services as well.		
<i>Radiology and Nuclear Medicine</i>	<i>Lake Of The Woods, Beltrami</i>	1	Utilized Quest Analytics tool to search for providers. If the Quest tool produces providers in the future, Sanford Health Plan will make a good faith effort to contract with them when coverage is not currently present. Sanford Health Plan currently reviews networks for new providers on an annual basis. For routine or non-emergent medical services outside of the Sanford Health Plan of Minnesota Simplicity network, members will need prior approval to receive in-network benefits. Members are able to utilize telehealth and telemedicine services as well.		
<i>Reconstructive Surgery</i>	<i>Roseau, Lake Of The Woods, Beltrami, Clearwater, Mahnomon, Becker, Otter Tail, Meeker, Lac Qui Parle, Yellow Medicine, Renville, Lincoln, Lyon, Murray, Jackson, Nobles, Hubbard, Cottonwood, Martin, Redwood</i>	1	Utilized Quest Analytics tool to search for providers. If the Quest tool produces providers in the future, Sanford Health Plan will make a good faith effort to contract with them when coverage is not currently present. Sanford Health Plan currently reviews networks for new providers on an annual basis. For routine or non-emergent medical services outside of the Sanford Health Plan of Minnesota Simplicity network, members will need prior approval to receive in-network benefits.		
<i>SUD (Chemical Dependency) - Outpatient</i>	<i>Kittson, Lake Of The Woods, Beltrami</i>	1	Utilized Quest Analytics tool to search for providers. If the Quest tool produces providers in the future, Sanford Health Plan will make a good faith effort to contract with them when coverage is not currently present. Sanford Health Plan currently reviews networks for new providers on an annual basis. For routine or non-emergent medical services outside of the Sanford Health Plan of Minnesota Simplicity network, members will need prior approval to receive in-network benefits.		
<i>SUD (Chemical Dependency) - Inpatient</i>	<i>Beltrami, Kittson, Lake Of The Woods</i>	1	Utilized Quest Analytics tool to search for providers. If the Quest tool produces providers in the future, Sanford Health Plan will make a good faith effort to contract with them when coverage is not currently present. Sanford Health Plan currently reviews networks for new providers on an annual basis. For routine or non-emergent medical services outside of the Sanford Health Plan of Minnesota Simplicity network, members will need prior approval to receive in-network benefits.		

Thoracic Surgery	Kittson, Roseau, Lake Of The Woods, Marshall, Beltrami, Pennington, Red Lake, Polk, Clearwater, Mahnomon, Becker, Otter Tail, Douglas, Grant, Traverse, Big Stone, Stevens, Pope, Swift, Kandiyohi, Meeker, Chippewa, Lac Qui Parle, Yellow Medicine, Renville, McLeod, Sibley, Nicollet, Brown, Redwood, Lyon, Lincoln, Murray, Watonwan, Martin, Jackson, Nobles, Cottonwood, Blue Earth, Hubbard, Wilkin	1	Utilized Quest Analytics tool to search for providers. If the Quest tool produces providers in the future, Sanford Health Plan will make a good faith effort to contract with them when coverage is not currently present. Sanford Health Plan currently reviews networks for new providers on an annual basis. For routine or non-emergent medical services outside of the Sanford Health Plan of Minnesota Simplicity network, members will need prior approval to receive in-network benefits.	
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Please use additional sheet if needed

**\*Only for Reason Code 4, Network Structure, Enrollees in Network, Affected Enrollees, and Percent Not Covered only needed if reason code is 4 and provider type is Primary Care, Pediatric Services Providers (Primary Care), General Hospital and Mental Health.**

As part of this waiver request for all reason codes, a carrier must demonstrate with specific data that the geographic access standards cannot be met in a particular service area or part of a service area and also state what steps were and will be taken to address the network inadequacy (MN Statutes § 62K.10, subdivision 5).

**Reason Codes:**

- Carrier has conducted a good faith search for providers and determined that there are no providers physically present in the service area of the type requested in the waiver. MDH will not grant a waiver for this reason code unless the carrier demonstrates, with specific information, that there are no providers physically present in the part(s) of the service area for which the waiver is sought. Specific information may include provider directories and sources consulted, physical geography that affects the location of providers, or other information that affects the availability and location of providers. Telemedicine may be used as a means to provide access when there are no providers physically present to meet the standard. The carrier should describe how it will assess the availability of providers who begin practice in the service area where the standard cannot currently be met. State what steps will be taken to address the network inadequacy.
- Provider does not meet carrier's credentialing requirements. Carrier must cite the reason(s) provider does not meet carrier's credentialing requirements. State what steps were and will be taken to address the network inadequacy.
- Carrier has made a good faith effort to contract with provider and provider has refused to accept a contract. State what steps were and will be taken to address the network inadequacy.
- For all Reason Code 4, you must state the following information:
  - Specify the network structure: ACO or Narrow Network. (In Section 1 above.)
  - State the total number of estimated enrollees in the network as of the submission date of waiver. (In section 1 above.)
  - State why the geographic access standards cannot be met. Explain why full geographic access is not possible with this network design.
  - State how access will be provided for this provider type for the enrollees of the affected county.

Additionally, for Reason Code 4, only for Primary Care, Pediatric Services Providers (Primary Care), General Hospital and Mental Health provider types, you must select only one county per line. See the Provider Network Adequacy Instruction for further direction. If the carrier would like to request a waiver for an additional county for the same provider type, they will need to add an additional line to allow for the specific additional information to be provided. For these same 4 provider types, the carrier must also complete the following fields:

- State the total number of estimated enrollees affected in the county not meeting the geographic standard as of the submission date of waiver.
- State the estimated percentage of area in that county that is not covered.

**Attestation for the Request for Waiver**

The undersigned attests that he/she is a representative of the carrier with personal knowledge of the network and reasons for the above waiver requests, and that the waiver requests meet the requirements for the waiver, as outlined above. The undersigned also attests that good faith efforts have been made to locate and contract with providers, as outlined above, and that if providers become available in the service area, carrier will make a good faith effort to contract with said providers.

Beth Shoemaker, Sanford Health Plan, Manager, Provider Relations  
 Name, Company, Title Date Attestation Signed

5/23/2019

Provider Type	County	Reason Code	Notes	Affected Enrollees*	Percent Not Covered*
<i>Urology</i>	<i>Lake Of The Woods,Roseau,Kittson</i>	<i>1</i>	Utilized Quest Analytics tool to search for providers. If the Quest tool produces providers in the future, Sanford Health Plan will make a good faith effort to contract with them when coverage is not currently present. Sanford Health Plan currently reviews networks for new providers on an annual basis. For routine or non-emergent medical services outside of the Sanford Health Plan of Minnesota Simplicity network, members will need prior approval to receive in-network benefits. Members are able to utilize telehealth and telemedicine services as well.		
<i>Home Health Care Agency</i>	<i>Roseau,Lake Of The Wood</i>	<i>1</i>	Utilized Quest Analytics tool to search for providers. If the Quest tool produces providers in the future, Sanford Health Plan will make a good faith effort to contract with them when coverage is not currently present. Sanford Health Plan currently reviews networks for new providers on an annual basis. For routine or non-emergent medical services outside of the Sanford Health Plan of Minnesota Simplicity network, members will need prior approval to receive in-network benefits. Members are able to utilize telehealth and telemedicine services as well.		
<i>Vascular Surgery</i>	<i>Kittson,Roseau,Lake Of The Woods,Beltrami,Becker,Sibley,Nicollet,Brown,Blue Earth,Watonwan,Jackson,Marshall</i>	<i>1</i>	Utilized Quest Analytics tool to search for providers. If the Quest tool produces providers in the future, Sanford Health Plan will make a good faith effort to contract with them when coverage is not currently present. Sanford Health Plan currently reviews networks for new providers on an annual basis. For routine or non-emergent medical services outside of the Sanford Health Plan of Minnesota Simplicity network, members will need prior approval to receive in-network benefits.		
<i>Cardiac Surgery</i>	<i>Stearns</i>	<i>3</i>	Sanford Health Plan has made a good faith effort to contract with a provider in the area, and offered a contract at the same/similar rate as other providers in March of 2017, which was refused. We had further communication with the provider in August of 2017 and confirmed there was still no interest on their rate to contract. Sanford Health Plan reached out again in August 2018 and confirmed they were still not interested in contracting. We continue to offer contracts in good faith to willing providers in the area at the same or similar rates as other providers of the same type in the network when coverage is not currently present. Members living in this county receive additional network access through a WRAP network for access and availability.		

