

DATE: February 10, 2025

TO: Minnesota Essential Community Provider

FROM: Minnesota Department of Health (MDH)

SUBJECT: Feedback Request

Greetings,

Both the State of Minnesota and the federal government have requirements for health plan provider networks. This means health plans must contract with a minimum number of varying types of providers in their service area to sell lines of insurance, sometimes called “network adequacy”.

In 2023, the Minnesota legislature granted the Minnesota Department of Health (MDH) more flexibility to determine what makes networks adequate. The new legislation asks MDH to evaluate if health plan networks are meeting the needs of its enrollees, especially those from communities most impacted by health disparities.

As an Essential Community Provider (ECP), we know you serve Minnesotans who may experience a variety of barriers to accessing health care. As we consider ways to better evaluate provider networks, we’re reaching out to gather more input. Please note, this survey is about health plan compliance and has no bearing on your ECP status.

We would like to know:

- 1. In your observation, what are your communities’ barriers and pain points to accessing care?**

- 2. If you could improve one thing about access to care in Minnesota, what would it be?**

MDH is soliciting feedback from you and your community members. If you have additional feedback about access to care across Minnesota, please connect with us at health.managedcare@state.mn.us.

Minnesota Department of Health
Managed Care Systems
PO Box 64975
St. Paul, MN 55164-0975
651-201-5100
health.managedcare@state.mn.us
02/10/25

To obtain this information in a different format, call: 651-201-5100.