MINNESOTA
RURAL HEALTH TRANSFORMATION

# RHTP: Telehealth Access Points Questions and Answers

JUNE 25, 2026

## Q1. We are a mental health peer support technology. I wanted to inquire to see if we are able to apply for this RHTP funding alone, since we are tech based and our platform layers on to other community-based organizations.

A1. Eligibility is outline in section 1.4 of the RFP. The following entities are eligible to apply: Clinics, Heath systems, Hospitals, Tribal Nations, Pharmacies, Local public health departments, Schools, Long-term care facilities, Libraries, Community-based organizations and community centers.

## Q2. We coordinates Uber/Lyft rides for seniors and people who can't use smartphone apps, via live phone operator. Is this relevant?

A2. Eligibility is outline in section 1.4 of the RFP. The following entities are eligible to apply: Clinics, Heath systems, Hospitals, Tribal Nations, Pharmacies, Local public health departments, Schools, Long-term care facilities, Libraries, Community-based organizations and community centers.

## Q3. What are the limits regarding number of applications per legal entity? If we have a legal entity that has multiple physical facilities, may we submit an application per facility, or are we limited to one application per legal entity?

A3. There is no limit to the number of applications submitted by a legal entity. It may be beneficial for a parent company who wishes to apply for multiple sites to submit one application, however there is no scoring priority for this.

## Q4. Can you clarify whether this grant is limited to establishing new Telehealth Access Points (TAPs), or if it may also be used to support additional equipment within an existing TAP, including upgrading current equipment?

A4. This program is to create new TAPs in community. It cannot fund equipment upgrades in existing TAPs.

## Q5. Can a TAP be on a mobile unit?

A5. The TAPs are intended to be in a stationary location in community so community members know where to locate the service.

## Q6. For Budget Period 1, are we limited to budgeting only for the activities outlined for that period in the RFP? For example, since we already operate as a TAP site but need upgraded equipment, would it be appropriate to focus our Year 1 budget on equipment upgrades rather than planning activities?

A6. This program is to create new TAPs in community. It cannot fund equipment upgrades in existing TAPs. Organizations should propose activities in their workplan according to your capacity. Please refer to the estimated timeline in section 2.3 of the RFP for Minnesota's overall goals of the TAPs in each budget period.

## Q7. We are a behavioral health provider. Must we partner with another organization to host a TAP or can we operate our own TAPs out of rented or owned space?

A7. Because you are a healthcare org you do not need to have an additional clinical partner. TAPs are dedicated spaces in community locations where members of the public may access telehealth appointments. TAPs may be located at sites such as schools, pharmacies, local public health offices, long-term care facilities, libraries, community-based organizations, and Tribal health clinics or other Tribal offices.

## Q8. If the access point is located within a long-term care facility to be used by residents, does it also need to be accessible to external community members?

A8. Telehealth Access Points should be accessible by all members of the community. Organizations may have separate access points available for residents and community members available in their spaces.

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