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CYSHN Condition Follow-up Community of Practice

March 6, 2024

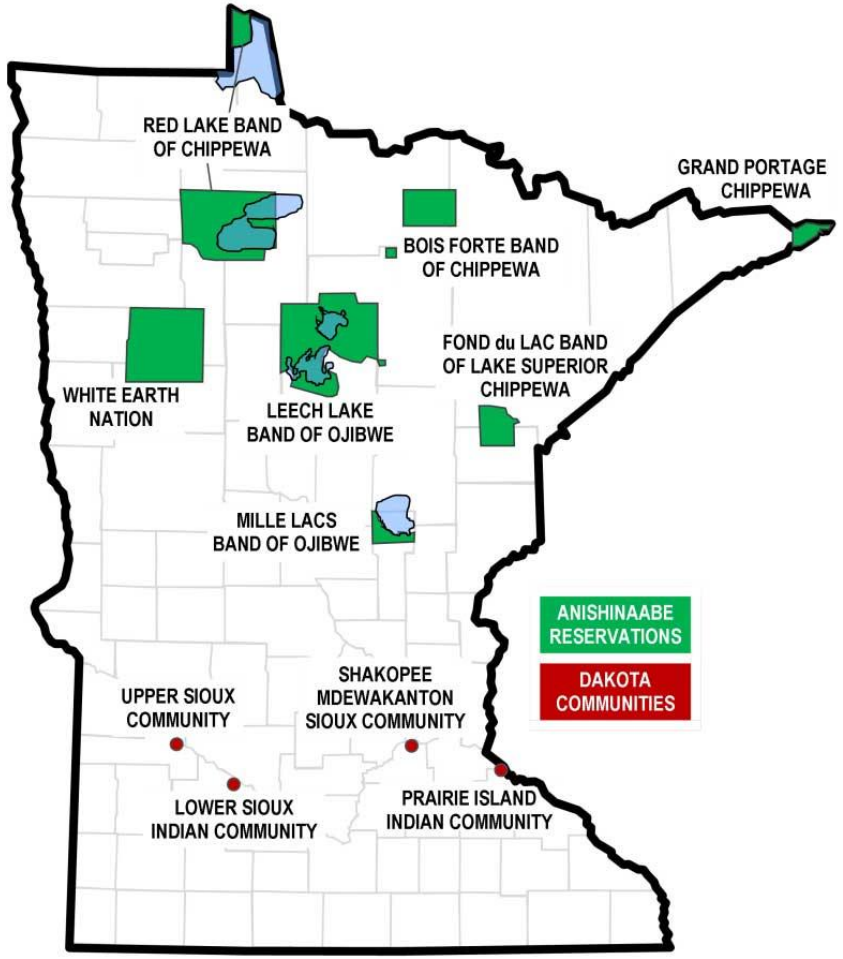
DEPARTMENT OF HEALTH

health.state.mn.us

Tribal-State relations acknowledgement statement

The state of Minnesota is home to 11 federally recognized Indian tribes with elected tribal government officials. The State of Minnesota acknowledges and supports the unique status of the Minnesota tribal nations and their absolute right to existence, self-governance, and self-determination. The United States and the State of Minnesota have a unique relationship with federally recognized Indian tribes, formed by the Constitution of the United States, treaties, statutes, case law, and agreements. The State of Minnesota and the Minnesota Tribal governments significantly benefit from working together, learning from one another, and partnering where possible.

The Minnesota Department of Health (MDH) recognizes, values, and celebrates the vibrant and unique relationship between the 11 tribal nations and the State of Minnesota. MDH believes that the partnerships formed, through a government-to-government relationship, with the eleven tribal nations will effectively address health disparities and lead to better health outcomes for all of Minnesota.



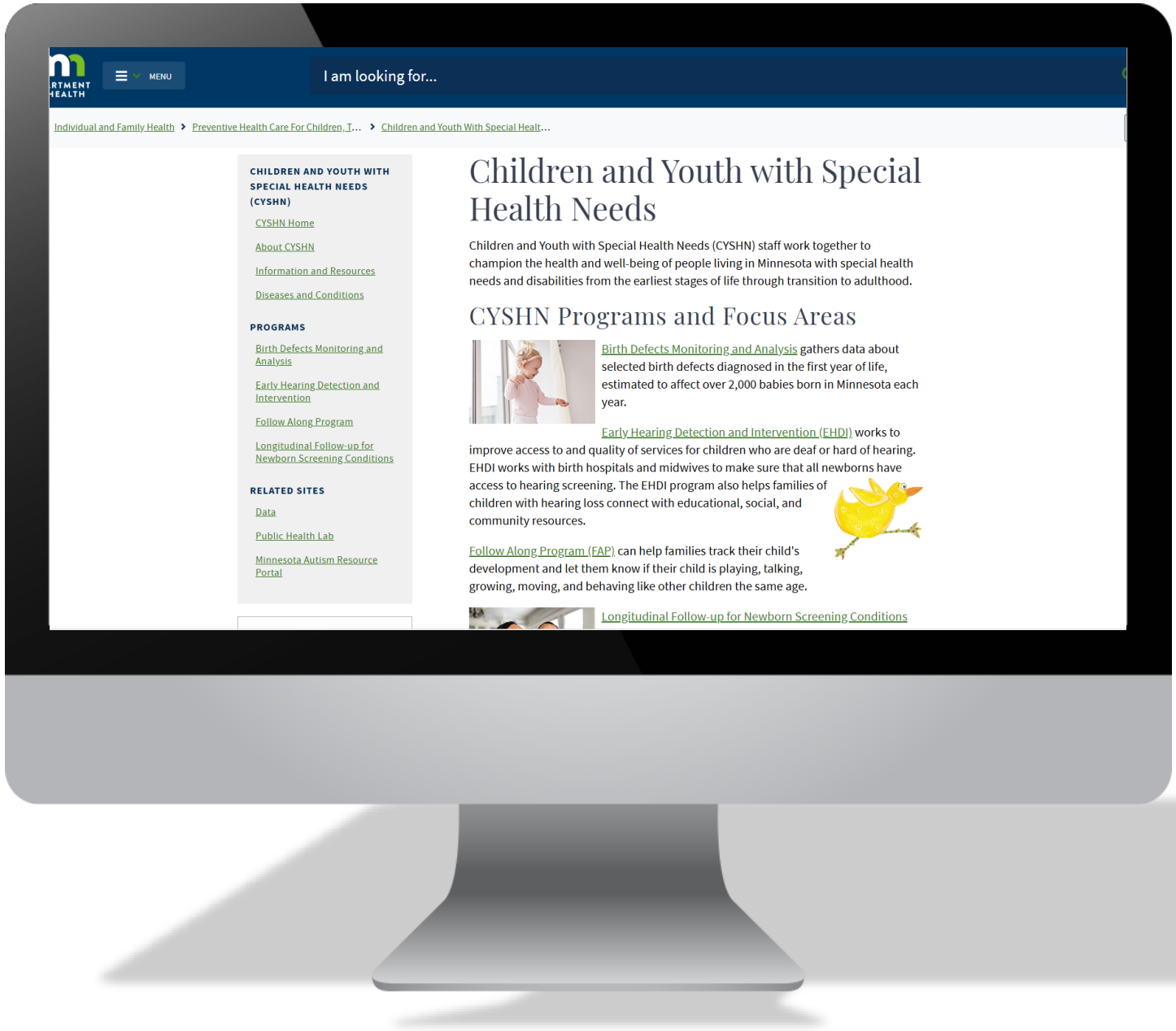
Agenda

9:00 - 9:15 a.m.	Welcome
9:15 - 9:45 a.m.	Taking a Tour:
	CYSHN webpage, SharePoint, LPH Follow-up Manual
9:45 – 9:55 a.m.	MEDSS Documentation Reminders
9:55 – 10:10 a.m.	Breakout discussions
10:10 – 10:25 a.m.	Whole group discussion
10:25 - 10:30 a.m.	Wrap-up and evaluation

Poll

CYSHN Webpage

https://www.health.state.mn.us/people/childrenyouth/cyshn/index.html



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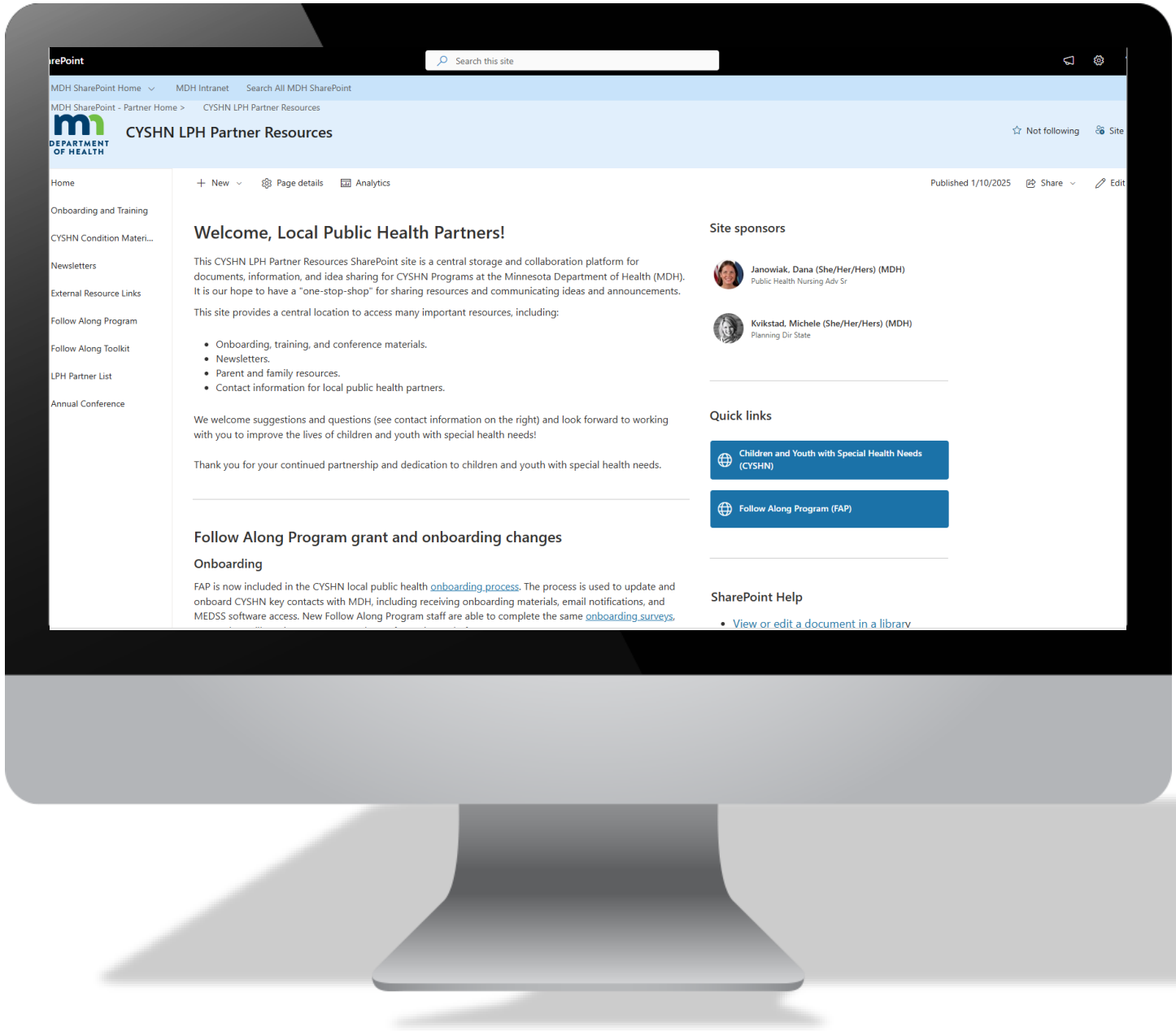
CYSHN LPH Partner Resources SharePoint

https://mn365.sharepoint.com/sites/MDH/cfh/CYSHNresources/SitePages/Home.aspx



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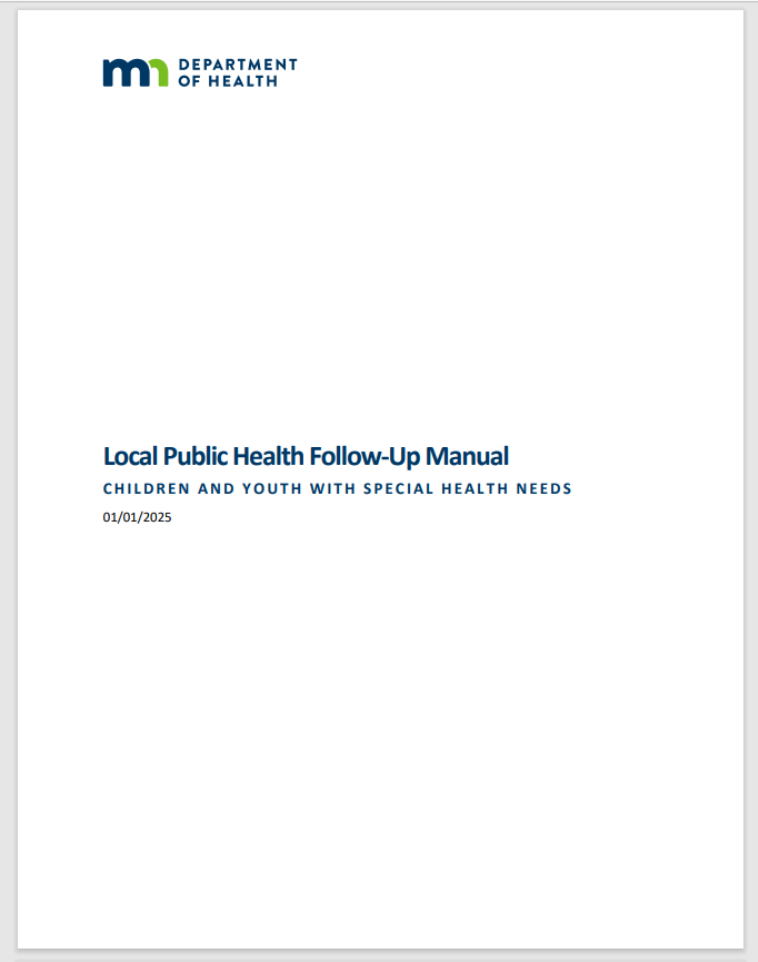
LPH Follow-up Manual

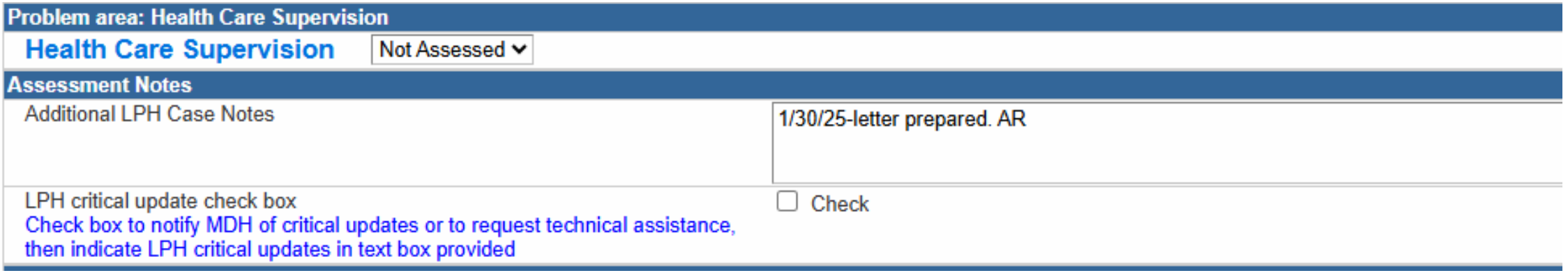
Local Public Health Follow-Up Manual (https://mn365.sharepoint.com/:b:/r/sites/MDH/cfh/CYSHNresources/Manuals%20and%20Training/CYSHN%20Condition%20Follow-up/1.%20Local%20Public%20Health%20Follow-Up%20Manual.pdf?csf=1&web=1&e=nFQDuJ)



MEDSS Documentation
Case Notes versus Critical Updates

Additional LPH Case Notes: Document attempts to contact the family or other issues

Critical Updates: Notify MDH of new demographic information, including address, phone number, parent or guardian information, or child death



MEDSS Documentation Workflow Queue

LPH Follow-up to Complete: Events with only one Agency Notified field listed.

LPH Additional Follow-up to Complete: Events with an acuity change or more than one Agency Notified field listed (e.g. a child moved).

LPH Second Assessments: Events where the LPH contact determined the family needed a second assessment and indicated they would be contacting the family again.

LPH Submit Follow-up: Events where the LPH contact entered a date in the Date LPH Completed Case field but have not checked the Submit Event checkbox.

MEDSS Documentation
Workflow Queue

Breakout Discussion (15 min)

"What are some of the words/phrases you use to explain why you are calling?"

"What are some strategies you use to follow-up with families who don't answer the phone?"

"Something I wish I knew when I first became a CYSHN LPH contact is…"

"The most useful resource I shared with a family recently was…"

Group Discussion (15 min)

"What are some of the words/phrases you use to explain why you are calling?"

"What are some strategies you use to follow-up with families who don't answer the phone?"

"Something I wish I knew when I first became a CYSHN LPH contact is…"

"The most useful resource I shared with a family recently was…"

Highlights, accomplishments, and kudos!

In the chat, please add a key takeaway from today or a celebration you would like to share.

Evaluation

Thank You!

The next Community of Practice is September 4 from 9:00-10:30 am

health.cyshn@state.mn.us