

User Guidance: Compatibility View Mode

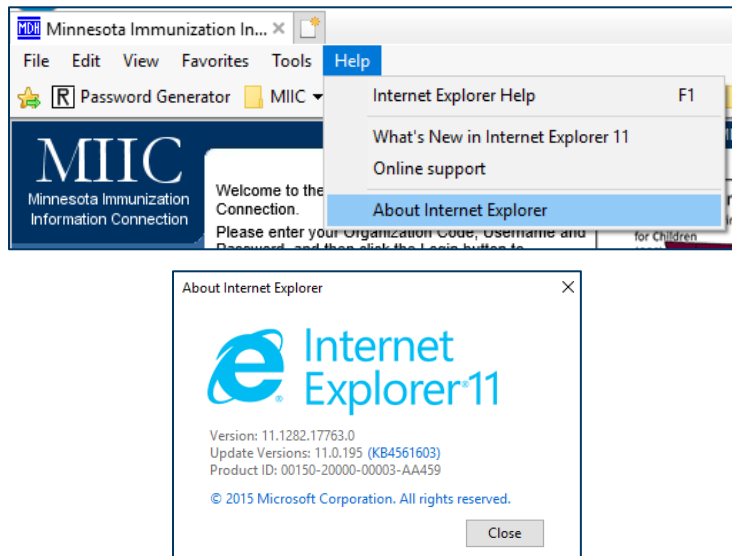
INFORMATION ON HOW TO MANAGE BROWSER SETTINGS

This document provides information on how to manage browser settings when using the MIIC application and how to turn on compatibility.

If you are experiencing trouble with the MIIC website and it does not look like you expect it to, your browser may not be compatible with the MIIC website. MIIC is most compatible with Internet Explorer version 9 or earlier. With the sunsetting of Internet Explorer, work is underway to improve MIIC's compatibility with Google Chrome, Mozilla Firefox, Safari, Microsoft Edge, and Internet Explorer version 10 or higher.



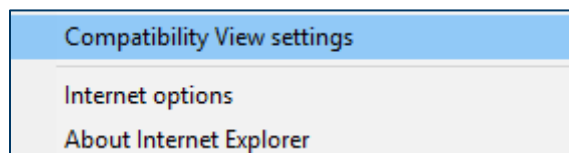
For help accessing different browsers, contact your IT staff for assistance. To see which version of Internet Explorer you have go to Help, and then About Internet Explorer.



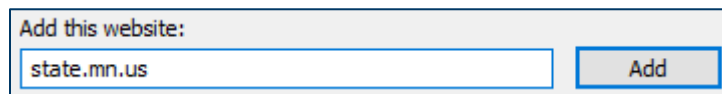
Turning on Compatibility View mode

If something is not displaying properly, in MIIC you may need to turn on Compatibility View Mode. Depending on which browser you are using, the process may be different.

1. Click on Tools in menu bar or the settings (gear) button in the top right corner.
2. Select Compatibility View settings.



3. In the pop-up screen, “state.mn.us” should be automatically filled under “Add this website:”. If not, enter “state.mn.us” manually and click “Add”.



A screenshot of a browser's "Add this website" dialog box. The dialog has a title bar that says "Add this website:". Below the title bar is a text input field containing the text "state.mn.us". To the right of the input field is a button labeled "Add".

4. Close the window. Your web browser should now be compatible with MIIC.
 - If you were logged in to MIIC while turning on Compatibility View mode, you will likely need to log out and log back in to MIIC.

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To obtain this information in a different format, call: 651-201-5207.